

CONNECTING WITH HOME BASED SERVICES

What to Expect & Staying Safe

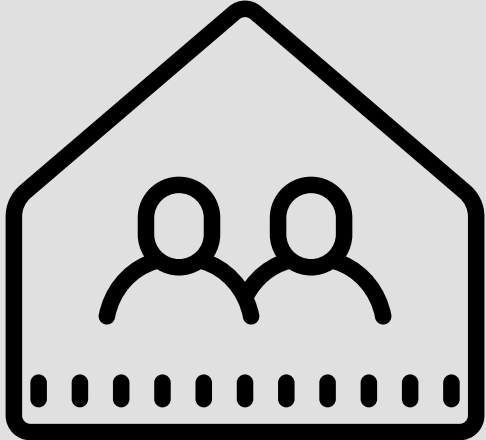
Health and safety are the provider's top priority.

Your services will continue to be provided by phone or telehealth unless you and your provider, in consultation with your healthcare team (if appropriate), decide it is necessary for a provider to come to your home. Home providers must follow the health and safety guidance posted by Vermont Department of Health and Vermont Occupational Safety and Health Administration

PRE-VISIT HEALTH CHECK

Your provider will contact you before the visit to ask some questions about your and your family's health:

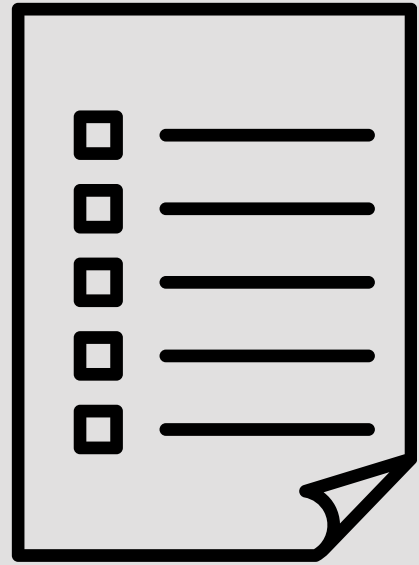
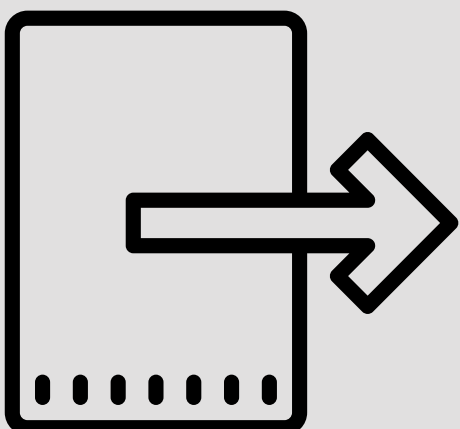
- Have you been in close contact with a person who has COVID-19?
- Do you feel sick? Do you have any of these symptoms: cough, high temperature, shortness of breath, difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell?
- Do you have any household contacts who are more at risk of transmitting or having complications if infected with COVID-19?
- Do you have any other service providers coming to your home?



DURING THE VISIT

The provider will:

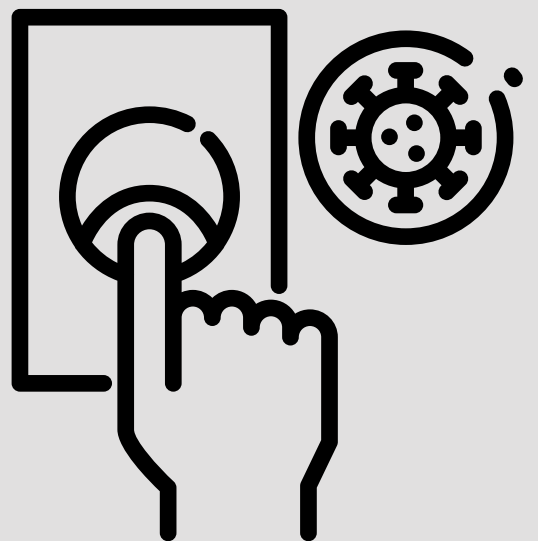
- Wear a facial covering and ask that you wear one too (one can be provided if needed).
- Wash or sanitize their hands upon entering your home.
- As much as possible, keep a 6-foot distance from everyone other than you and your child.
- Remain standing and limit touching items in the home.



PLANNING AHEAD

You and your provider will talk about the following ways to make the visit as smooth and safe as possible.

- Options for limiting the number of people present for the visit.
- Possible locations for the visit, for example: outside or in a room with a window.
- Wearing a cloth face covering.
- Minimizing time spent in the home to only parts of the visit that require in-person contact.
- Best ways to follow up after the visit.
- Gathering supplies needed for the visit in one spot.



AFTER THE VISIT

The provider will:

- Wash and/or sanitize their hands.
- Sterilize and or discard their facial covering.
- Sterilize any supplies used during the visit.