

RFP: PRESCRIPTION DRUG DISPOSAL KIOSKS AND LINERS
QUESTIONS & RESPONSES

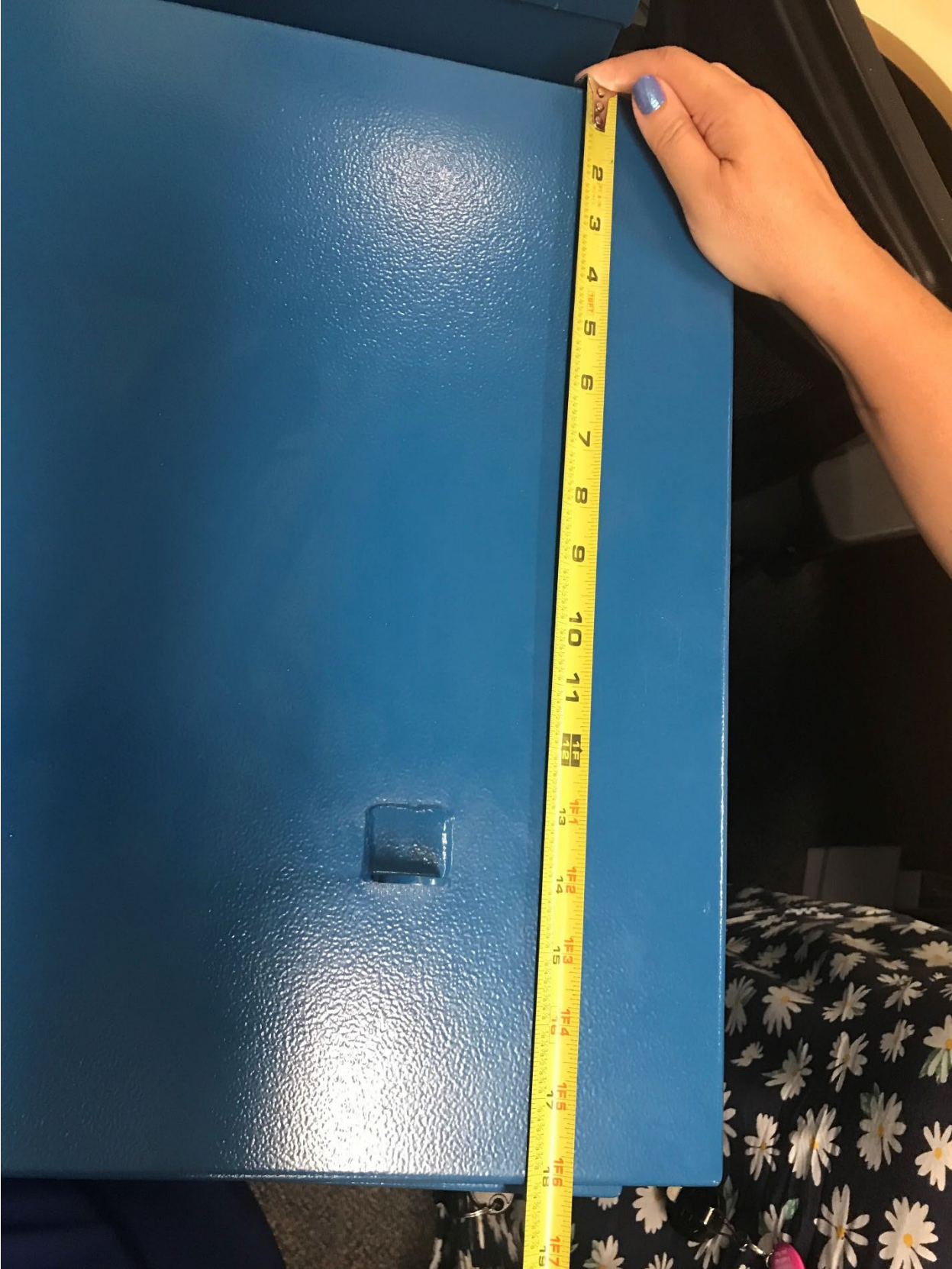
1. Can the locations/addresses for kiosk and liners please be provided along with the estimated frequency for each?

We cannot release the locations or addresses for each of the kiosk locations. However, we can provide the frequency of orders from the State of Vermont:
June 2022- 9 sites were issued 29 liners
May 2022 – 5 sites were issued 10 liners
April 2022- 8 sites were issued 18 liners
March 2022- 5 sites were issued 16 liners
February 2022 – 7 sites were issued 14 liners
January 2022- 4 sites were issued 13 liners
December 2021- 14 sites were issued 25 liners
November 2021- 7 sites were issued 13 liners
October 2021- 2 sites were issued 5 liners
September 2021- 10 sites were issued 22 liners and 3 new kiosks

2. Can pictures and dimensions for the existing Kiosk be provided?

Please see pictures below:











Current kiosk specifications:

Exterior:

Height w/o sign: 47.81 in.

Height w/ sign: 68 in.

Width: 18 in.

Left Side with Door Extended: 36 in.

Interior:

Liner specifications roughly as listed in the RFP. See response to question #7 for current liner specifications.

3. Are the Kiosk expected to be installed by the vendor at each location?

The kiosk installation is done by the host sites.

4. Can changes to the RFP and/or the Business Affiliate Agreement Form (BAA) language be modified or changed so that both the State of Vermont and the vendor are in agreement?

The contract and attachments contained in the RFP are an example and may differ from the contract resulting from this RFP.

Typically, the language in the Business Associate Agreement (Attachment E) cannot be modified; however, its inclusion in the contract is dependent on whether the services receive, disclose, create, or use protected health information (PHI). Per compliance with DEA and HIPAA regulations, PHI should not be involved with the services of the subsequent contract.

5. Does the state expect a self-service model for the servicing of the Kiosk or a tech assist model?

Part of the services of the RFP is to provide technical assistance. However, the host sites will reach out for replacements and ship the contents. The State of Vermont Department of Health, Division of Substance Use Programs (DSU) will be the primary point of contact and provide technical assistance in ordering.

6. **2.2.1** Provide replacement kiosk liners, new kiosks, and ultimate disposal, for up to 40 pharmacies, hospitals with onsite pharmacies, or Long-Term Care Facilities for the term of contract.

- i. How many of the total number "40" are new Kiosks?
- ii. How many existing kiosks are currently in use?
- iii. Are all existing kiosks from the same manufacturer?
- iv. Do the identified Long Term Care communities already have a pharmacy partner willing to register as an authorized collector?

There are 24 kiosks that will remain active in the medication disposal program, with a potential maximum of 16 new kiosks at new locations. There is also the potential for new kiosks at law enforcement locations.

All existing kiosks are from the previous contract holder.

There are no Long-Term Care facilities participating in the medication disposal program at this time.

7. **2.2.4.** *Provide Liners consistent with the current kiosks, roughly 40 inches Wide by 46 inches Height, approximately 1-3MIL thickness.*
- i. What are the **exact** dimensions of the liners currently in use? *Not the dimensions of the collection receptacle*
 - ii. How many existing kiosks are currently in use?
 - iii. Should the new vendor expect to provide liners for all existing collection receptacles/kiosks?

The current liners are 40x46, with 3MIL thickness and can hold up to 66lbs.

There are 24 kiosks that will remain active. The current kiosks will remain in place, only new locations will receive new receptacles/kiosks.

Yes, the contractor should anticipate providing liners for the existing kiosks.

8. **2.3. Customer Service Expectations:** *Ability to provide drug disposal kiosks liners and ultimate disposal within a timely manner.*
- i. Is the state open to an auto reorder on the inner liners? -- An initial shipment of 2-liners to the site: when one liner is sent back and scanned at a treatment facility, a replacement liner is sent out. (This would keep every site with a liner on hand at all times, no lapse in service or ability to collect medications onsite)

Yes, the State is open to auto reorder if there is a way to verify the order from the host sites. Currently, all orders placed are for 2 or more liners to ensure that the host sites have a replacement.