

## Convenient drop-off locations for drinking water test kits in Vermont



You can test your private drinking water source and drop off your samples at convenient locations across the state. A courier will pick up samples from each location once per day, Monday through Thursday (except holidays). Pick-up times vary at each location and are listed on page 3.

### Here's what you need to do:

1. Order test kits from the Health Department Lab, and they will be shipped to you.
2. Follow the kit instructions to collect your water samples and complete all paperwork included in the kit. Samples **must** be collected the same morning they are dropped off.
3. Drop off your samples, with the paperwork attached, to the nearest drop-off location before the pick-up time. Locations and pick-up times are listed on page 3.

## Frequently Asked Questions

### When will my sample get to the Lab?

Samples will be delivered to the Health Department Lab no later than 8:00 a.m. the day after they are picked up.

### When will I get my results? How will I get my results?

Results take 1 to 21 days to be reported. If you have questions about the time frame for a particular test, call the Lab. Your results can be mailed or emailed. Call the Lab if you would like to have your results emailed.

### What if I dropped off my test kit after that day's pick-up time?

Options vary depending on the type of water test kit you're dropping off. Most samples can be emptied out and resampled using the same test kit before the next pick-up. The exceptions are kits for bacteria (kits A, AA, NU, SW, or AG) and organics (kits OA, OB, OK, OL, OE, OG, or OP). These collection kits have a preservative and cannot be reused. If you need a new kit, call the Lab for a replacement.

### My kit does not need to be kept cold. Should it still go in the cooler?

Yes. Any samples that are not already in their own box should be placed in the cooler.

**How will I know if my sample has been rejected, and what do I do if that happens?**

The Lab will contact you directly if your sample must be rejected. They will also give you information about next steps.

**What tests are recommended and how much do they cost?**

Prices vary depending on the test you order. If you own a home with a private drinking water source, the homeowner's kit is recommended. It costs \$159 and tests for the most common contaminants including lead, arsenic, *E. coli*, gross alpha radiation, and more. For a complete price list go to [www.healthvermont.gov/Lab/forms](http://www.healthvermont.gov/Lab/forms) or call the Lab.

**How do I get a drinking water test kit?**

You can order a test kit by calling Lab or by mailing an order form found at [www.healthvermont.gov/Lab/forms](http://www.healthvermont.gov/Lab/forms).

**How often should I test my water?**

We recommend you test for:

- Total Coliform Bacteria – Every year
- Inorganic Chemicals – Every 5 years
- Gross Alpha Radiation – Every 5 years

For more details, visit [www.healthvermont.gov/water](http://www.healthvermont.gov/water) or call the Lab.

**What do I do if there is something wrong with my water?**

For information about water contaminants, health concerns, and treatment options, visit [www.healthvermont.gov/water](http://www.healthvermont.gov/water). There are links to water treatment specialists and certified well drillers who have information about treating water. You may also qualify for financial assistance to install a treatment system. If you have more questions, call the Private Drinking Water Program at 802-863-7220 or 800-439-8550 (toll-free in Vermont).

**Contact Us****Vermont Department of Health Laboratory**

802-338-4724 or 800-660-9997 (toll-free)

Monday – Friday, 7:45 a.m. – 4:30 p.m. (except holidays)

[www.healthvermont.gov/lab](http://www.healthvermont.gov/lab)

**Mailing Address** (Mailing via USPS):

P.O. Box 1125

Burlington, VT 05402-1125

**Physical Location and Shipping Address** (Shipping via UPS, FEDEX, etc.):

359 South Park Drive

Colchester, VT 05446

## Drinking Water Drop-Off Locations

Local Health Office	Address	Pick-Up Time (Monday – Thursday, except holidays)
Barre	McFarland Office Building 5 Perry Street, Suite 250 Barre, VT 05641-4272	12:00 p.m.
Bennington	324 Main Street, Suite 2 Bennington, VT 05201	12:30 p.m.
Brattleboro	Brattleboro District Office 232 Main St., Suite 3 Brattleboro, VT 05301-2881	11:30 a.m.
Burlington	<i>In the Burlington/Chittenden County area, test kits can be dropped off at the Health Department Lab:</i>  359 South Park Drive Colchester, VT 05446	Test kits can be dropped off during business hours: 7:45 a.m.-4:30 p.m., Monday-Friday
Middlebury	156 South Village Green, Suite 102 Middlebury, VT 05753	2:30 p.m.
Morrisville	63 Professional Drive, Suite 1 Morrisville, VT 05661	2:00 p.m.
Newport	100 Main Street, Suite 220 Newport, VT 05855	12:00 p.m.
Rutland	300 Asa Bloomer State Office Building 88 Merchants Row Rutland, VT 05701	1:30 p.m.
Springfield	100 Mineral Street, Suite 104 Springfield, VT 05156	1:00 p.m.
St. Albans	27 Federal Street, Suite 201 St. Albans, VT 05478	12:00 p.m.
St. Johnsbury	107 Eastern Avenue, Suite 9 St. Johnsbury, VT 05819-2638	1:00 p.m.
White River Junction	118 Prospect St., Suite 300 White River Junction, VT 05001	2:00 p.m.