



You can drop off your private drinking water test samples at Local Health Offices statewide, Monday through Thursday, except holidays and the day before holidays. **Samples are not accepted on Fridays.** Drop-off times vary by location. Couriers pick up the samples daily and bring them to the Lab for free.

Frequently Asked Questions

When will my sample get to the Lab?

Samples will be delivered to the Health Department Lab by 8:30 a.m. the day after they are picked up.

What if I dropped off my test kit after that day's drop-off time?

Some tests are time-sensitive and need to be dropped off the same day the sample is collected within the drop-off times. Refer to your sampling instructions to see when your kit needs to be received by the Lab, or see the *Description of Tests* on this webpage: healthvermont.gov/lab/lab-testing/drinking-water-testing

How will I get my results, and when will I get them?

Your results will be sent via email if you provided an email with your order. If not, they will be sent via mail. Results take 1 to 21 days to be reported, depending on the test. Turnaround times are found in the *Description of Tests* linked above.

What happens if my sample has been rejected and not tested?

A replacement kit will be sent to you.

What do I do if there is something wrong with my water?

Visit www.healthvermont.gov/water-a-z for information about water contaminants, health concerns, and treatment options. If you have further questions, email the Private Drinking Water Program at AHS.VDHDinkingWaterProgram@vermont.gov or call them at 802-489-7339.

Drinking Water Drop-Off Locations

Local Health Office	Address	Drop-off Times
Barre	5 Perry Street, Suite 250 Barre, VT 05641-4272	7:45 a.m. - 12:00 p.m.
Bennington	324 Main Street, Suite 2 Bennington, VT 05201	7:45 a.m. - 12:30 p.m.
Brattleboro	232 Main St., Suite 3 Brattleboro, VT 05301-2881	7:45 a.m. - 11:30 a.m.
Burlington	Health Department Laboratory 359 South Park Drive Colchester, VT 05446	Monday - Thursday 7:45 a.m.- 4:00 p.m. Friday 7:45 a.m. – 3:30 p.m.**
Middlebury	156 South Village Green, Suite 102, Middlebury, VT 05753	7:45 a.m. - 2:30 p.m.
Morrisville	63 Professional Drive, Suite 1 Morrisville, VT 05661	7:45 a.m. - 2:00 p.m.
Newport	100 Main Street, Suite 220 Newport, VT 05855	7:45 a.m. – 12:00 p.m.
Rutland	88 Merchants Row Rutland, VT 05701	7:45 a.m. - 1:30 p.m.
Springfield	100 Mineral Street, Suite 104 Springfield, VT 05156	7:45 a.m. - 1:00 p.m.
St. Albans	27 Federal Street, Suite 201 St. Albans, VT 05478	7:45 a.m. - 12:00 p.m.
St. Johnsbury	107 Eastern Avenue, Suite 9 St. Johnsbury, VT 05819-2638	7:45 a.m. - 1:00 p.m.
White River Junction	118 Prospect St., Suite 300 White River Junction, VT 05001	7:45 a.m. - 2:00 p.m.

**** Inorganic chemical samples are accepted at the Lab regular hours Monday – Thursday, and Fridays before 12:00 p.m. Radionuclide samples are accepted Monday – Friday before 3:30 p.m.**

For questions about ordering tests, test sampling, or drop-offs, please call the Health Department Laboratory at 802-338-4724 or 800-660-9997 (toll-free in Vermont).