

# VITAL RECORDS ISSUANCE MANAGEMENT SYSTEM (VRIMS)

User's Guide for Town Clerks

Version 1.4-6.13.2022.

## TABLE OF CONTENTS

١.	Setting Up Adobe for VRIMS in FIREFOX2
١١.	Logging In and Out of the System/ Password Reset
III.	Printing <b>Certified</b> Copies of Birth and Death Certificates4
IV.	Printing Noncertified Copies of Birth and Death Certificates
V.	Printing File Copies of Birth and Death Certificates
VI.	Reporting Pre-1909 Birth and Death Certified Copies
VII.	Generating Lists of Birth and Death Records21
VIII.	Reporting Other Certified Copies (Marriages)25
IX.	Reporting Voided Security Paper27
Х.	Running the CPA Numbers Report29

# Appendices:

1.	Printing Record Not Found Letter	31
2.	Printing Do Not Issue Letter	35
3.	Printing Incomplete Applicant Letter	37
4.	Return to CPA Numbers	39

#### I. Setting Up Adobe Reader DC for VRIMS in FIREFOX

• Vital Records strongly recommends using Firefox as the default browser to access VRIMS.

or

• Open FIREFOX and click on Tools and then Options.



• In the Options window, under General, go to the Applications section



- Scroll down to Portable Document Format (PDF) and select "Use Adobe Acrobat Reader (default)"
- Close Options Tab

## II. Logging In and Out of the System/ Password Reset

#### Log in to VRIMS directly from our website.

https://www.healthvermont.gov/stats/vital-records/information-town-and-city-clerks

- Click the blue "VRIMS LOGON" box and the Windows Security appears below.
- Enter username and password and click OK.

Windows Securit	y 🔀
password. The	s-test.health.vermont.gov is asking for your user name and server reports that it is from est.ahs.state.vt.us.
	User name Password Remember my credentials
	OK Cancel

Figure 2-1. Windows-Security Login Window.

The VRIMS main page will open (see Figure 3-1).

#### Logging Out

- Click on the *Logout* button as seen in Figure 2-2.
- The system will say, "You have been logged out. Please close the browser."



Figure 2-2. Top Bar Navigation.

#### **Resetting your VRIMS password**

- Click on the forgot password link located below the VRIMS LOGON box.
- Passwords expire every 180 days. We recommend you set a reminder on your calendar.
- Passwords cannot be reset more than once within a 24 period.
- Five unsuccessful attempts to log in to VRIMS will lock your account. Wait 30 minutes and try again.

In order to print a certified copy or copies of a birth or death certificate dated January 1, 1909, and later, you will need to enter information from an application that has been completed by a person eligible to request a copy.

To print a certified birth or death certificate, perform the following steps:

• On the main page, click on the **Print Birth Certificate** or **Print Death Certificate** buttons as seen in Figure 3-1 below (*Process for Birth and Death are the same except for where shown*):



#### Figure 3-1. Home Screen.

- The *Certified Request* window will open.
- Required Fields are indicated with a red Asterisk.
  - Select from *Certificate Type: Birth (or Death) Certified*
  - Enter Number of Copies
  - > Town of Birth for Foreign Born Adoption Indicator for Birth Certificates

- If certificate is a foreign-born adoption certificate, select checkbox for Foreign Born Adoption, otherwise enter the name of the Town of Birth.
- See figure 3-2 below.

Certificate T	ype: *		Number of Copies: *	
Birth Cer	lified		✓ 1	Fill out all required
Child's Ir	formatio	n		fields.
First Name:		Middle Name	: Last Name: *	
			Doe	
Date of Birt	h			
Month: *	Day: *	Year: *	Sex: *	Clicking this will make
1	1	2001	Female V	<ul> <li>Town of Birth grayed out and N/A.</li> </ul>
			Town of Birth: *	
Foreign	Born Adoptic	n	Monkton (Town of)	~
Mother's	Parent's	Name		
First:		Middle:	Last Name at Birth:	
Mary			Doe	
Father's/	Parent's I	Vame		
		Middle:	Last:	
First:			Doe	
First: Michael				

#### Figure 3-2. Certified Request Screen.

• Enter other required information and click *Proceed*. (Click *Cancel* to cancel this search and return to the **Main** screen.)

Certificate Type: <b>Cert</b> Child Name: <b>Doe</b>   Da Mother Name: <b>Mary</b>	ate of Birth: 1/1/2001   Se		: Monkton	
Child First Name:	Child Last Name:	Date of Birth:		
	Doe	1/1/2001		
Birth Certificate Numb	er:			
Find	Click Find to find cert	ficate.	Cancel	Click Cancel to retum back to the Main Action Menu.

Figure 3-3. Search Screen for Record.

- The search screen, figure 3-3, shows the items that were specified in the certificate request screen.
- To search for the certificate click Find.
  - > When searching for death records, the user may also search by a date range
- The application will return search results, as seen in Figure 3-4, or a message indicating that no records were found.
  - > If death record not found, remove date of death and search by first and last name.
  - > If the desired record was not found, go to **Appendix 1: Printing Record Not Found Letter.**

	Print	Birth C	ertificate				
Certificate Type: Child Name: <b>Doe</b> Mother Name: <b>M</b>	Date of Birth: 1/1		:: <b>Female</b>   Town Name: <b>Michael E</b>	of Birth: Monkton Doe	(		
Child First Name:	Child Last M	Name:	Date of Birth:	:			
Jane	Doe		1/1/2001				
Birth Certificate No	umber:		New Searc	h Click New S search for a certific	different Cancel		o return back to the Action Menu.
lumber of records			Date of Birth 01/01/2001		Town of Residence Randolph	Date Registere	ed Details
Record Not Fe	ound (print letter	)				/	
	Click Certificate#	to proceed			Clie	ck Details for more	
	to printi	ng.				information.	

Figure 3-4. Search Results found.

• If the search does not produce the desired result, the user may click on *New Search* and the user will be presented with the search screen in Figure 3-3 above.

- Clicking on the Details link (birth certificates only) for a specific record will display the parents' names.
- If desired record is found, Click on the Certificate #.

ЪΓ

1) Once selected, the user will be taken to an Applicant Information screen. See Figure

	FILLDILL	Certificate		
Certificate Type: C Child Name: Jane Mother Name: Ma	Doe   Date of Birth: 01/01	./2001   Sex: Female   Town of Birth: Rand er Name: Michael Doe	lolph	
Applicant Info	rmation			Fill out all required fields.
First Name: *		Name: *	Suffix: Date of Bir	th: *
James	Jo	nes	Jr. 🗸 5/5/1975	
Address:				
Street 1: *		Street 2:		
1 Elm Street		Suite 205		
City/Town: *	State: *	Zip: *		
Monkton	~ VT ~	05469 🗸		
Country: *				
UNITED STATE	ES		~	
Phone: *	Email:			
1112223333				
Relationship to Reg	istrant: *			
Court Appointed	d Executor/Administrato	r 🗸		
dentification Docur	ment: *			
U.S. Employme	nt Authorization Docum	ent / Card (Form I-765)	~	
D Number: * 80808088	Expiration Date: * 7/7/2020	Click Print Certificate to print the Certified Copy.	Click Incomplete Applica Information Letter if required information is not available	ired Click Cancel to return back to
Applicant Attestatio	on * 🗹 🛛 Date of Att	estation: * 6/6/2018		
	*	/		

Figure 3-5. Applicant Information Screen.

- If this certificate has been indicated as "Do Not Issue," the system will present a message stating that this certificate cannot be issued. See Figure 3-6.
  - 2) Go to Appendix 2: Print Do Not Issue Letter.



Figure 3-6. Do Not Issue warning message.

- Required Fields on the Applicant Information Screen are marked with a red Asterisk.
- For Death Certificates only: if applicant is a Funeral Director, most information will be prepopulated in the system when applicant's facility name and applicant's name are chosen from drop down lists. See Figure 3-5-2.

	tified Copy e   Date of Death: 01/	01/2018   Sex: Male   Town of Death	Monkton		Fill out all required fields.
Is applicant a Fune	ral home employee:	Yes V			
Funeral Home.			Ar	oplicant:	
marys act46 fune	ral facility (Randolph	)		marys common fun	eraldirector 🗸
Applicant Inform	nation				
First Name: *	Middle Name: La	ist Name: *	Suffi	x: Date of Birth:	el -
marypublic	public	oublicname	Sr.	✓ 1/1/1960	
Address:					
Street 1: *		Street 2:			
1 contactpublic		2 contact public			
City/Town: *	State: *	Zip: *			
Panton	VT VT	✓ 05491 ✓			
ranton		00491 1			
Country: *					
UNITED STATES	5		~		
Phone: *	Email:				
(802) 999-1111					
Relationship to Regist	rant: *				
Authority for Fina	Disposition	~			
Applicant Organizatio	n:				
marys act46 funer	al facility (Randolp	h)		^	
				~	
Identification Docume	ent.*				
U.S. Employment	Authorization Docu	ment / Card (Form I-765)		~	
ID Number: *	Expiration Date: *				
	2/2/2020	Click Print Certificate to print the Certified Copy.	Informatio	omplete Applicant on Letter if required on is not available.	Click Cancel to return back the Main Action Menu.
5784787					1

Figure 3-5-2. Applicant Information Screen (Funeral Home Employee).

- All required fields must be entered for the user to proceed to printing of the certificate.
  - > If application is incomplete, go to **Appendix 3: Print Incomplete Applicant Letter**.
- Click Print Certificate to proceed to entering CPA numbers, see Figures 3-7.



Figure 3-7. Step 1 Print Certified Copy - Enter Multiple CPA Numbers (for multiple copies).

- Enter CPA number (7-digit number, including leading zero, from back of security paper).
  - For multiple copies, enter first *CPA number* and then click "Set CPA Numbers" for the system to generate remaining sequential numbers
- Click Proceed.
- The screen in Figure 3-8 will appear.
- Click Print.
  - > The certificate appears in separate .PDF window for printing, as seen in Figure 3-9.
  - > Print the document out of Adobe directly onto the CPA Paper.
  - $\succ$  "X" (close) out of the Adobe window to get back to VRIMS to complete the process.
  - > Click *Printing Complete* when certificates are successfully printed.
    - 1) If printing was not successful on any of the CPA sheets used, the user may click *Return to CPA Numbers* and print again. Go to Appendix 4: Return to CPA Numbers.



Figure 3-8. Step 2 Print Certified Copy-Generate PDF.

	1442001-843477 STATE FILE NUMBER
Child's Name: Jane Mary Doe Jr.	
Date of Birth: January 01, 2001 Plurality: Single	Time of Birth: 11:11 AM Sex: Female Birth Order: None applicable
Type of Birthplace: Hospital Facility Name (if not in facility, street address and nur	City or Town of Birth: Randolph nbor): Gifford Medical Center
Parent's Name: Mary Doe Sr.	Date of Birth: July 11, 1970
Last Name at Birth: Rae	Birthplace: Vermont
Residence Address: 1 Elm Street City or Town: Randolph	State: Vermont
Parent's Name: Michael Doe Sr. Birthplace: Vermont	Date of Birth: December 21, 1970
Certifier: Hannah C. Allen	Title: Licensed Midwife
Date Certified: January 01, 2001 Attendant: Glenn B. Adams	Title: DO
Registration: LeCell Jean DeCe	II, State Registrar Date Registered: January 01, 2001
Deinsteid from the Vermant Flootnesis Dist	h Registration System on: December 11, 2018
Printed from the vermont Electronic Birt	in Registration System on. December 11, 2018

Figure 3-9. Sample Certified Birth Certificate

## IV. Printing Noncertified Copies of Birth and Death Certificates

Noncertified copies of birth and death certificates dated <u>on or after July 1, 2019</u>, must be issued from VRIMS and noncertified copies of birth and death certificates dated between January 1, 1909, and June 30, 2019, may be issued from VRIMS. A noncertified copy is printed on plain paper. The copy will contain a "Noncertified" watermark and a statement that it was issued from the Electronic Birth Registration System (EBRS) or the Electronic Death Registration System (EDRS).

To print a noncertified copy of a birth or death certificate, perform the following steps:

- On the main page click on the **Print Death Certificate** or **Print Birth Certificate** button.
- The Print Death Certificate or Print Birth Certificate window opens.
- Required Fields are:
  - > Certificate Type use the drop-down to select Noncertified.
  - > Number of Copies
- Click Proceed. (Click Cancel to cancel this search and return to the Main screen.)

	Print Dea	th Certificate		
Certificate Type: <b>No</b>	ncertified Copy			
First Name:	Last Name:	Date of Death:	Search in date range	
Death Certificate Nun	nber:	Date Registered:	Search in date range	
Find	Click Find to conti	nue.	Cancel <	Click Cancel to return back to the Main Action Menu.

#### Figure 4-1. Search Screen for Noncertified Death Certificate.

- The screen reflected in Figure 4-1 shows the items that were specified in certificate request screen.
   If nothing was entered in the certificate request screen, theses boxes will be blank.
- To search for the certificate the user must Enter at least two of the *Name* or *Date* variables, including date ranges (available for death certificates only).
- Click Find. (Clicking Cancel returns the user to the Main screen).
- The application will return with search results or a message indicating that no records were found.

		Ρ	rint De	ath	Certificat	e			
Certificate Type:	Nonce	rtified	Сору						
First Name:		Last N	Name:		Date of De	ath:	Search in date range		
John		Doe	È.						
Death Certificate N	lumber				Date Regis	Click	Search in date range		Cancel to return back to e Main Action Menu.
Number of records	found:	3							
Certificate #	Last	First	Middle	Sex	Date of Death	Town of Residence	Town of Death	Father's Last Name	Mother's Last Name
1441954200759 1441953200765	Doe Doe	John John			12/19/1954 6/12/1953	Grafton Brattleboro	Waterbury Brattleboro		
1442018204158	Doe		James		1/1/2018	Randolph	Randolph		
Record Not F		Certifica	etter) ate# to proce	eed					

#### Figure 4-2. Search Results found.

- If desired record is found, Click on the desired Certificate #. See Figure 4-2.
  - If initial search does not produce the desired results, the user may click on New Search and the user will be presented with the search screen in Figure 4-1.
  - If this certificate has been flagged by the State Registrar as "Do Not Issue", the system will present a message stating that this certificate cannot be issued (Figure 4-3).
    - 1) Click OK and the Applicant Information screen opens.
    - 2) Go to Appendix 2: Print Do Not Issue Letter.

Aessage from webpage	× )
The selected record cannot be issued from the system. Please contact the State Registrar for additional information	
ОК	

Figure 4-3. Do Not Issue warning message.

	Print Death Certificate	
Certificate Type: <b>N</b>	Ioncertified Copy	
Is appli <mark>cant a Fu</mark> r	neral home employee: No 🗸	No Applicant data is required.
Applicant Info	rmation	
First Nam <mark>e</mark> :	Middle Name: Last Name:	Suffix: Date of Birth:
James	Jones	~
Address:		
Street 1:	Street 2:	
1 Elm Street	Suite 205	
City/Town:	State: Zip:	
Monkton	✓ VT ✓ 05469 ✓	
Country:		
UNITED STATE	ES	~
Phone:	Email:	
Relationship to Reg	istrant:	
	~	
Identification Docu	mont	
	ment.	~
ID Number:	Expiration Date:	
Applicant Attestatic	Date of Attestation:	
Print Certificat	Printing Complete Return to Start	Cancel
	Click Print Certificate to print.	Click Cancel to return b
		the main Select Action

#### Figure 4-4. Applicant Information Screen (Non-Funeral Home Employee)

- Applicant Information is not required for a noncertified copy.
- Click *Print Certificate* to proceed (Figure 4-4).
  - The certificate appears in separate .PDF window for printing, as seen in Figure 4-5. To Print, click on the print icon within Adobe.

- "X" out of the .PDF document window to get back to VRIMS after printing.
- Click on Printing Complete return to Start.

		John James Doe, II Aliases: johnny		
Date of Dea	th: January 01, 2018	Time of Death: 11:00 AM	Age: 58 Years	1442018204 State File Num
Date of Birth: January 01, 1960 Mother's/Parent's Birth Name: Father's/Parent's Birth Name: Marital Status: Never married or in Ci Residence: 1 Main St, P.O. Box 99, B			Sex: Male	
Hispanic Origin: Unknown Occupation: unknown Education: High school graduate or G Ever in U.S. Armed Forces: No		ness/Industry: unknown		
Hospice Care (in past 30 days): No Place of Death: Gifford Medical Cen Informant: Jane Doe; 2 Main St, Rand			Relationship:	Sister
Disposition Date: Method: Temporary Storage Funeral Director/Authorized Person: Address: Gifford Medical Center, 44	Place of Fina	nporary Storage: Ascumey Co al Disposition: olph, VT 05060	emetery Vault, Windsor, VT	ED
Cause of Death and Interval (Onset t	to Death): Man	ner of Death: Natural		
Other Contributing Conditions:				
Other Contributing Conditions: Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01, Medical Examiner Contacted: No	2018 Time	nant at Time of Death: Not a Pronounced Dead: 11:00 At psy Performed: No		
Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01,	2018 Time Auto Injur	Pronounced Dead: 11:00 Al psy Performed: No		
Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01, Medical Examiner Contacted: No Injury Date/Time: Injury Place:	2018 Time Auto Injur Injur	Pronounced Dead: 11:00 Al psy Performed: No y at Work: Tran y Location: 2, Burlington, VT 05401	м	
Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01, Medical Examiner Contacted: No Injury Date/Time: Injury Place: How Injury Occurred: Medical Certifier: Kylie Abe; 111 Col	2018 Time Auto Injur Injur	Pronounced Dead: 11:00 Al psy Performed: No y at Work: Tran y Location: 2, Burlington, VT 05401 ary 01, 2018 Other Atter	M sportation Injury:	mber 27, 2018
Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01, Medical Examiner Contacted: No Injury Date/Time: Injury Place: How Injury Occurred: Medical Certifier: Kylie Abe; 111 Col Title of Certifier: Medical Examiner	2018 Time Auto Injur Ichester Avenue, 222WP Date Certified: Janu Jean DeCell, S	Pronounced Dead: 11:00 Al psy Performed: No y at Work: Tran y Location: 2, Burlington, VT 05401 ary 01, 2018 Other Atter tate Registrar	M sportation Injury: Iding Physician: Date Registered: Septe	mber 27, 2018
Did Tobacco Use Contribute to Deat Date Pronounced Dead: January 01, Medical Examiner Contacted: No Injury Date/Time: Injury Place: How Injury Occurred: Medical Certifier: Kylie Abe; 111 Col Title of Certifier: Medical Examiner Registration: Lean Decembra	2018 Time Auto Injur Ichester Avenue, 222WP Date Certified: Janu Jean DeCell, S	Pronounced Dead: 11:00 Al psy Performed: No y at Work: Tran y Location: 2, Burlington, VT 05401 ary 01, 2018 Other Atter tate Registrar	M sportation Injury: Iding Physician: Date Registered: Septe	mber 27, 2018

Figure 4-5. Sample Noncertified Death Certificate

## V. Printing File Copies of Birth and Death Certificates

A file copy of a birth or death certificate is printed to replace an original, filed certificate with an updated (corrected or amended) version.

To print a birth or death certificate file copy, perform the following steps:

- On the main page, click on the **Print Birth Certificate** or **Print Death Certificate** button.
- The Print Birth/Death Certificate window opens (Figure 5-1).
- Required Fields are:
  - Certificate Type use the drop-down to select Birth File Copy.
  - > Number of Copies this will automatically be entered as "1" copy and will not be editable.

		Print E	Birth Ce	ertificate					
Certificate	Гуре: *		1	Number of Copi	ies:				
Birth File	Сору		~	1					
Child's II	formatio	n						-	
First Name:		Middle Name	e	Last Name:					
Date of Bir									
Month:	Day:	Year:	Sex:						
				~	]				
			Tow	n of Birth:	1				
Foreign	Born Adoptic	on					~		
								-	
	/Parent's								
First:		Middle:	Last Nam	e at Birth:					
Father's	Parent's I	Name							
First:		Middle:	Last:						
								_	
Procee	d 🚽	Click Proceed t	o continue		Cance	◀		cel to return back to ain Action Menu.	
								-	

Figure 5-1. File Copy Request Screen.

- Enter registrant's name and date of event.
- Click Proceed. (Click Cancel to cancel this search and return to the Main screen.)

	Print Birth	Certificate			
Certificate Type: File	Сору				
Child First Name:	Child Last Name:	Date of Birth:			
Jane	Doe	1/1/2001			
Birth Certificate Numb	er:				
Find -	Click Find to contin	ue.	Cancel	•	Click Cancel to return back to the Main Action Menu.

Figure 5-2. Search Screen for Birth File Copy.

- The page reflected in Figure 5-2 shows the items that were specified in certificate request screen.
- To search for the certificate the user must Enter a at least *Last Name* and *DOB/DOD*.
- Click *Find* (Clicking *Cancel* returns the user to the **Main** screen).
- The application will return with search results, as seen in Figure 5-3, or a message indicating that no records were found.

Certificate Type: File	Сору			
Child First Name:	Child Last Name:	Date of Birth:		
Jane	Doe	1/1/2001		
Birth Certificate Num	ber:			
Find			k New Search to ch for a different certificate.	Click Cancel to return back to the Main Action Menu.
Number of records fo	und: 1			
		Date of Birth Town of B		
	oe Jane Mary F	01/01/2001 Randolph (To	wn of) Randolph	01/01/2001 Details
1442001843477 D				
1442001843477				
1442001843477			-	Click Details for more

Figure 5-3. Search Results Found.

• If the desired results are not found, the user may click on New Search and the user will be presented with the search screen in Figure 5-2.

If this certificate has been flagged by the State Registrar as "Do Not Issue", the system will present a message stating that this certificate cannot be issued and will return the user to Main Menu. See Figure 5-4.



Figure 5-4. Do Not Issue Warning Message.

> Otherwise, the user will be taken to the print screen. See Figure 5-5.

	Print Birth Certificate
Print File Copy Step 2: 0	Generating PDF
REMINDER: PLEASE LOA	AD APPROPRIATE PAPER IN PRINTER BEFORE PRINTING
	Click 'Print' to generate PDF file please wait. f all printing was successful select Printing Complete.
Click Print to print file copy.	Click Printing Complete when finished printing.

Figure 5-5. Print Screen.

- Click *Print* and the file copy opens as a PDF for printing. See Figure 5-6.
- Print the certificate directly from Adobe.
- "X" (close) out of Adobe document to return to VRIMS to complete the process.

• Click *Printing Complete* after PDF has been printed.

		1442001-84347 STATE FILE NUMB	7 ER
Child's Name: Jane Mary Doe Jr.			
Date of Birth: January 01, 2001 Plurality: Single	Time of Birth: Birth Order:	11:11 AM Sex: Female	
Type of Birthplace: Hospital Facility Name (if not in facility, street ad	City or Town of Idress and number): Gifford Medical Center	Birth: Randolph	
Parent's Name: Mary Doe Sr. Last Name at Birth: Rae		Date of Birth: July 11, 1970 Birthplace: Vermont	
Residence Address: 1 Elm Street City or Town: Randolph		State: Vermont	
Parent's Name: Michael Doe Sr. Birthplace: Vermont		Date of Birth: December 21, 1970	
Certifier: Hannah C. Allen Date Certified: January 01, 2001		Title: Licensed Midwife	
Attendant: Glenn B. Adams Registration:	Jean DeCell, State Registrar	Title: DO Date Registered: January 01, 2001	
Janoseee	VU		

Figure 5-6. Sample File Copy.

## VI. Reporting Pre-1909 Birth and Death Certified Copies

This function is used to report the issuance of a certified copy of a Pre-1909 Birth or Death certificate. These certificates are not maintained in VRIMS and are issued by copying a record onto engraved security paper. The user enters a full request record containing information provided to them by the applicant into VRIMS and reports the security paper used to issue the copy and the date the request was filled.

To record the issuance of a pre-1909 birth or death certificate, perform the following steps:

- On the main page click on the **Report Pre-1909 Birth Issued** or **Report Pre-1909 Death Issued** button.
  - The Report Pre-1909 birth/death Issued window opens (Figure 6-1).
  - Required Fields are highlighted with red asterisks.

		Number of Copie	25: *		
Pre-1909 De	eath	1			Fill out all require fields.
Decedent's	Informa	ation			102.355
First Name:		Middle Name:	Last Name:	*	
Jane			Doe		
Date of Death					
Month: *	Day: *	Year: *	Sex: *	Town of Death: *	
01	01	1901	Female V	Manchester	~
First:		Middle: I	.ast:		
Father's/Pa	rent's N	lame			
First		Middle: I	.ast:		

Figure 6-1. Pre-1909 Request Screen.

- Click *Proceed*. (Click *Cancel* to cancel and return to the **Main** screen.)
- The user will be taken to an *Applicant Information* entry screen.

- Required Fields are highlighted with a red asterisk.
- If all required fields are not entered, the user may not proceed to printing of the certificate.
- Click Proceed to proceed to entering CPA numbers, see Figure 6-2



Figure 6-2. Report Issuance of multiple copies of a Pre-1909 Certificate.

- Enter CPA Number/s and Date Request Filled.
- Click Save Request and user will be taken to the confirmation screen. See Figure 6-3.



Figure 6-3. Confirmation message.

• Click Back to Start Menu.

The Issuance of a Pre-1909 Birth or Death Certificate has been recorded.

To generate a list of registered births or deaths for your town, perform the following steps:

- On the main page, click on the *Generate List of Registered Births* or *Generate List of Registered Deaths* button.
- The Generate List of Registered Births/Deaths screen appears. See Figure 7-1.
- Required Fields are:
  - > Town Office This will be set to the town to which the user is associated.
  - Search Option Select one.

Town Office: *		
	~	Select Town Office.
O Date of Birth in Range	<ul> <li>Specific Date of Registration</li> <li>Date of Registration in Range</li> <li>Year of Registration</li> </ul>	Search options. Select only one at a time.
		=



- Specific Date Searches
  - Required Fields are the specified date
- <u>Range Search</u>
  - Required Fields are:
    - 1) Start Date
    - Specified Range Select from drop-down (1 Week, 1 Month, 3 Months, 6 Months or 1 Year). (End Date will be calculated by the system.)
- By Year Searches
  - Required Fields are the Specified Year.
- Once search method has been selected and required fields entered, Click Generate List.

- Search results should reflect content of birth/death certificate with the exception that unknown dates will be presented as 99(month), 99(day), 9999(year).
- See Figure 7-2, Sample of *Generated List*.

Burlington Ci	ty Clerk		~						
Specific Date (	of Birth O Sp	ecific Date of F	Registration						
O Date of Birth i									
O Year of Birth		ar of Registrati							
Date of Birth: *									
5/5/2005									
			-						
Generate Lis	st		Clear						
Number of record	ds found: 10								
	ds found: 10 Date of	Last	First	Middle			Town of	Town of	State File
Date		Last	First	Middle	Suffix	Sex	Town of Birth		State File Number
Date Registered	Date of Birth	Name	Name	Name	Suffix	Sex	Birth	Town of Residence	Number
Date	Date of		Name Ann		Suffix		Birth Burlington	Residence	Number 1442005987635
Date Registered 5/13/2005	Date of Birth 5/5/2005	Name Ant	Name	Name Anita	Suffix	F	Birth	Residence Colchester	Number
Date Registered 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005	Name Ant Bee Cat	Name Ann Bob	Name Anita Brian	Suffix	FM	Birth Burlington Burlington	Residence Colchester Milton	Number 1442005987635 1442005834773
Date Registered 5/13/2005 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005 5/5/2005	Name Ant Bee	Name Ann Bob Carl	Name Anita Brian Charles	Suffix	F M M	Birth Burlington Burlington Burlington Burlington	Residence Colchester Milton Hinesburg Colchester	Number 1442005987635 1442005834773 1442005343434
Date Registered 5/13/2005 5/13/2005 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005 5/5/2005 5/5/2005	Name Ant Bee Cat Dog	Name Ann Bob Carl Darlene	Name Anita Brian Charles Diane	Suffix	F M M F	Birth Burlington Burlington Burlington Burlington	Residence Colchester Milton Hinesburg	Number 1442005987635 1442005834773 1442005343434 1442005534564 1442005562352
Date Registered 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005	Name Ant Bee Cat Dog Elephant	Name Ann Bob Carl Darlene Ed	Name Anita Brian Charles Diane Enos	Suffix	F M M F	Birth Burlington Burlington Burlington Burlington Burlington	Residence Colchester Milton Hinesburg Colchester Burlington	Number 1442005987635 1442005884773 1442005343434 1442005534564 1442005562352 1442005874757
Date Registered 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005	Name Ant Bee Cat Dog Elephant Grub	Name Ann Bob Carl Darlene Ed Gab	Name Anita Brian Charles Diane Enos Gina	Suffix	F M F M F	Birth Burlington Burlington Burlington Burlington Burlington Burlington	Residence Colchester Milton Hinesburg Colchester Burlington Shelburne	Number 1442005987635 1442005834773 1442005343434 1442005534564 1442005562352
Date Registered 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005 5/13/2005	Date of Birth 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005 5/5/2005	Name Ant Bee Cat Dog Elephant Grub Hornet	Name Arin Bob Carl Dariene Ed Gab Helen	Name Anita Brian Charles Diane Enos Gina Heather	Suffix	F M F M F	Birth Burlington Burlington Burlington Burlington Burlington	Residence Colchester Milton Hinesburg Colchester Burlington Shelburne Brandon	Number 1442005987635 1442005834773 144200534364 1442005534564 1442005562352 1442005874757 1442005780708

Figure 7-2. Specific Date of Birth Search Results.

- User can click on the blue *Date Registered, Date of Birth/Death* or *Last Name* header to sort the columns in ascending or descending order.
- To generate report, click *Create Report* button, See Figure 7-2.
  - The report appears in a separate tab or window where it can be Viewed, Printed or Downloaded (Figure 7-3).
  - This report contains the same data as seen above from *Generate List*, but it is in a report form and can be exported in various formats.

14 4 1	of 1 b	H [	End   Nest	<b>A</b> -					
			Bir	ths Registered f	or Burling	on City Cler	k		
Date General	ed January (	09, 2019							
Selection: Da	te of Birth								
Date of Birth	5/5/2005								
<u>Nate</u> Registered	Date of Birth	Last Name	First Name	Middle Name Suff	ix Sex	Town Of Birth	Town of Residence	Residence Street	State File
5/13/2005	5/5/2005	Ant	Ann	Anita	F F	Burlington	Colchester	45 Maple Drive	1442005987635
9/13/2005	5/5/2005	Bee	Bab	Brien	м	Burlington	Miton	86 Oet Street	\$442005834779
5/13/2005	5/5/2005	Cat	Carl	Charles	м	Burlington	Hinesburg	77 Fine Street	1442005343434
5/13/2005	5/5/2005	Dog	Dariene	Diane	F	Burlington	Colchester	910 Ceter Street	1442005534564
5/13/2005	5/5/2005	Elephent	Ed	Enos	м	Burlington	Burlington	35 Eim Street	1442005562352
5/13/2005	5/5/2005	Grup	Geo	Gina	F	Burlington	Shelburne	777 Locus Lane	1442005874757
5/13/2005	5/5/2005	Homet	Helen	Heather	r	Burlington	Brandon	32 Cherry Street	1442005780708
5/16/2005	5/5/2005	insect	ima	irete	F	Burlington	Essex	S Oak Street	1442005876048
5/13/2005	5/5/2005	Jag	Jackie	Jenny	F	Burlington	Underhill	2334 Birch Street	1443003565436
5/13/2005	5/5/2005	Kangaroo	Ken	Kam	м	Burlington	S. Burlington	476 Cherry Street	1442005235276
									Page 1 of 1

Figure 7-3. Specific Date of Birth Generated Report.

• In the top, gray bar in the report, there are several different buttons. See Figure 7-4 below.



#### Figure 7-4. Report Top Navigation Bar.

- This button will take the user back to the first page of the report if they are on any other page.
- This button will take the user back one page from any page they are on.
- The user enters desired page number.

- This button will take the user forward one page from any page they are on.
- This button will take the user to the final page of the report if they are on any other page.
  - Find Next
    - In this field, the user can add anything they want to search for in the white
    - search box.
  - This drop-down box reveals several options as seen in Figure 7-5 below.



Figure 7-5. Report Open and Save File Options.

- When finished with the list, close out of the tab or window that the report was opened into.
- Click Cancel or Return to Start Menu.

## VIII. Reporting Other Certified Copies (Marriages)

This function is used to report security paper that was used to issue certified copies of marriage and civil union certificates on file in your office. These certificates are not maintained in VRIMS and are issued by copying a certificate onto security paper.

To report the security paper, perform the following steps:

- On the main page click on the **Report Other Certified Copies** button.
- The Report Other Certified Copies window opens (Figure 8-1).
- Required Fields are:
  - Certificate Type Marriage or Civil Union.
  - > Number of Copies enter the number copies issued.

Other Type	of Certificates
Certificate Type: *	Number of Copies: *
Marriage ~	1
	Click Cancel to return back to
Proceed Click Proceed to continue	Cancel

Figure 8-1. Data Entry Screen for Other Certificates Issued.

- Click Proceed. (Click Cancel to cancel and return to the Main screen.).
- User will be taken to the CPA Numbers screen. See Figure 8-2.



Figure 8-2. Report Issuance of multiple pieces of Security Paper.

- Enter CPA Number/s and Date Request Filled.
- Click *Save Request* and user will be taken to the confirmation screen. See Figure 8-3.

	Vlessage	
You have successfully Marriage Certificate	reported that CPA Number 0777777 v	vas used for issuing a
Back to Start Menu	Click here to return to Start Menu	

#### Figure 8-3. Confirmation message.

- Click Back to Start Menu.
- The Issuance of a security paper has been recorded.

#### IX. Reporting Voided Security Paper

This function is used to report security paper that has been voided. This function serves only the means to report the action that occurred outside the system (physically marking and/or destroying the paper). It's the clerk's responsibility to ensure the paper is destroyed after entering the number(s).

To record the security paper as voided, perform the following steps:

- On the main page click on the **Report Voided Paper** button.
- The Voided Paper window opens (Figure 9-1).
  - Certificate Type defaults to "Voided Paper" and cannot be changed.
  - > Number of Copies enter the number of pieces of security paper that you need to void.

	Voided Paper				
Certificate Type: Voided Paper	Number of Pages: *		_		
Proceed	Click Proceed to continue	Cancel	] •	Click Cancel to return back to the Main Action Menu.	

Figure 9-1. Voided Paper Request Screen.

- Click Proceed. (Click Cancel to cancel and return to the Main screen.)
- A new screen will appear for the user to enter the serial number of security paper that was voided. If more than a single sheet was indicated, the *Set CPA Numbers* button will be present. See Figure 9-2.

		Vc	ided Paper
Ple	ase en	ter the Certified	Paper Audit (CPA) Numbers of the paper you have voided
1	νт	0777777	Set CPA Numbers
2	VT	077778	
3	νт	077779	Step 1: Enter CPA number in top
4	VT	0777780	line, click CPA Numbers, and sequential numbers will fill in.
5	νт	0777781	
	Date	Voided: *	
	6/2/	/2018 -	Enter the date that the security paper was voided.
			curity paper requires that you follow appropriate steps to mark/destroy the paper per direction of the Vital the number you are simply notifying Vital Records that you have taken this action.
S	ave	voiding of this	Cancol

Figure 9-2. Report Void of Multiple Pieces of Security Paper.

- Required Fields are:
  - Paper Number Enter from the back of the voided paper the seven-digit number, including leading zero. If multiple sequentially numbered papers are to be voided, click the Set CPA Numbers and the system will generate the remaining numbers.
  - > Date Voided Enter the date the paper was voided.
- Click *Save*. The screen in Figure 9-3 will appear.

N	lessage		
You have successfully r CPA Number(s) 077777	eported that you have voide 77	d paper containing the fo	llowing
Back to Start Menu	Click here to return to Start Menu		

#### Figure 9-3. Confirmation message.

• Click Back to Start Menu to return to main menu.

## X. Running the CPA Numbers Report

This function is used to run reports for your town of certified engraved paper used and reported in the VRIMS Application.

To get a report of Security Paper Used, perform the following steps:

- On the main page click on the CPA Numbers Report button
- The CPA Numbers Report window opens. See Figure 10-1.
- Required fields are (both dates reflect the date the transaction was recorded):
  - Start Date
  - End Date

CPA Numbers	Rep	ort	
clude all CPA numbers	report	ed (saved in VRIMS) wit	
End Date: *			
12/11/2018	•	Range for report.	
1	e date range for which clude all CPA numbers ported may be differen End Date: *	e date range for which you w clude all CPA numbers report ported may be different than End Date: *	e date range for which you want to run the report. clude all CPA numbers reported (saved in VRIMS) wit ported may be different than the Date Request Filled

Figure 10-1. Data Entry Screen for CPA Numbers Report.

- Click Create Report. (Click Cancel to cancel and return to the Main screen.)
- The user will be taken to the *Report* screen, which is opened in a new tab. See Figure 10-2.
   To print or save a copy of the report, see Figure 10-3.
- Close ('X') report window when finished to return to application.



14 4 1	of 2 🕨 🔰	Find   Next				
		CPA Pap	orllood			New "report"
		Start Date: 12/10/2018		18 Request	ed "Search Range".	window.
CPA Number	User	Organization	Date Request Filled	Certificate Type Requested	Date Reported	
/T0000001	Cynthia Hooley	VDH Vital Records	12/07/2018	Civil Union	12/10/2018	
/T0000002	Cynthia Hooley	VDH Vital Records	12/07/2018	Civil Union	12/10/2018	
/T000002	Cynthia Hooley	VDH Vital Records	12/10/2018	Birth Certified	12/10/2018	
/T000003	Cynthia Hooley	VDH Vital Records	12/07/2018	Civil Union	12/10/2018	
/T0000004	Cynthia Hooley	VDH Vital Records	12/06/2018	Marriage	12/10/2018	
/T0000005	Cynthia Hooley	VDH Vital Records	12/06/2018	Marriage	12/10/2018	
/T0000006	Cynthia Hooley	VDH Vital Records	12/01/2018	Divorce	12/10/2018	
/T0000007	Cynthia Hooley	VDH Vital Records	12/01/2018	Divorce	12/10/2018	
/T0000008	Cynthia Hooley	VDH Vital Records	12/01/2018	Divorce	12/10/2018	
/T0000008	Cynthia Hooley	VDH Vital Records	12/10/2018	Birth Certified	12/10/2018	
/T0000009	Cynthia Hooley	VDH Vital Records	12/03/2018	Civil Union Dissolution	12/10/2018	
/T0000010	Cynthia Hooley	VDH Vital Records	12/03/2018	Civil Union Dissolution	12/10/2018	
/T0000011	Cynthia Hooley	VDH Vital Records	12/10/2018	Birth Certified	12/10/2018	
/T0000016	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000017	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000018	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000019	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000050	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
/T0000051	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
/T0000052	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
/T0000053	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
/T0000054	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
70000055	Cynthia Hooley	VDH Vital Records	11/30/2018	Voided Paper	12/11/2018	
/T0000111	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000112	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Birth	12/10/2018	
/T0000113	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Death	12/10/2018	
/T0000114	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Death	12/10/2018	
/T0000115	Cynthia Hooley	VDH Vital Records	12/10/2018	Pre-1909 Death	12/10/2018	
/T0123456	Robert Martin	VDH Vital Records	12/11/2018	Death Certified	12/11/2018	
/T0123456	Cynthia Hooley	VDH Vital Records	12/10/2018	Birth Certified	12/10/2018	
10552233	Robert Martin	VDH Vital Records	12/11/2018	Birth Certified	12/11/2018	
/T0555123	Robert Martin	VDH Vital Records	12/10/2018	Voided Paper	12/10/2018	
T0555124	Robert Martin	VDH Vital Records	12/10/2018	Voided Paper	12/10/2018	
10555125	Robert Martin	VDH Vital Records	12/10/2018	Voided Paper	12/10/2018	
/T0555126	Robert Martin	VDH Vital Records	12/10/2018	Voided Paper	12/10/2018	

Figure 10-2. Sample Report of CPA Numbers Used.

• To Print or Save report, use file options at top of screen as shown in figure 10-3:



Figure 10-3. CPA Report file options.

#### Appendices:

## Appendix 1 - Printing Record Not Found Letter

If a search results in the requested record not being able to be found, the user can print a Record Not found letter which can be given/mailed to the applicant.

- Click on the *Record Not Found (print letter) (Figure A-1)*.
  - The system will present the Applicant Information screen, see Figure A1-2, for entering information to generate the Record Not Found Letter.

Certificate Type: Child Name: <b>Doe</b> Mother Name: <b>M</b>	Date of I	Birth: 1/1/200		x: <b>Female</b>   Town Name: <b>Michael E</b>	n of Birth: <b>Monkton</b> Doe			
Child First Name:	CI	nild Last Name	:	Date of Birth:	:			
Jane	[	)oe		1/1/2001				
	umber:							
Find				New Searc	h	Cancel		
<b>Find</b> Number of records	s found: 1	st Middle	Sex			Cancel Town of Residence	Date Registered	

Figure A-1. Record Not Found.

	Print Bi	rth Certificate	
Certificate Type: <b>C</b> Child Name: <b>Doe</b>   Mother Name: <b>Ma</b>	Date of Birth: 1/1/20	<b>01</b>   Sex: <b>Female</b>   Town of Birth Father Name: <b>Michael Doe</b>	n: Monkton
Applicant Info	rmation		
First Name: *	Middle Name:	Last Name: *	Suffix: Date of Birth: *
James		Jones	✓ 5/5/1975
Address:			
Street 1: *		Street 2:	
1 Elm Street		Suite 205	
City/Town: *	State:	* Zip: *	
Monkton	✓ VT	✓ 05469 ✓	
Country: *			
UNITED STATE	ES		~
Phone: *	Email:		
Relationship to Reg	istrant: *		
		~	
Identification Docu	mont *		
Identification Docur	menc		~
16			
ID Number:	Expiration Date	:	
Applicant Attestatio	on * 🗌 🛛 Date o	f Attestation: *	
	-111		
Print Record N	lot Found letter 🗲	Click Print Record Not Found Letter to generate letter.	Cancel
		Letter to generate letter.	

Figure A1-2. Record Not Found Applicant Information.

- Enter appropriate fields for generating letter.
- Click Print Record Not Found Letter.
- The system may present an informational warning message of fields not entered. See Figure A1-3.

Message fi	rom webpage	
?	To print letter to applicant you should provide t information:	he following
	Phone Number, Relationship to Decedent, Identification Document, ID Number, ID Expiration Date To Print without Applicant Information, click <0 To return to enter Applicant Information, click <0	
	ОК	Cancel
	Click OK to print without additional information.	Click Cancel to return back to the application page to add additional information before printing.

Figure A1-3. Applicant Information Warning.

- Click *OK* to continue to printing letter without additional information.
- Click *Cancel* to return to Applicant Information page to enter additional information.
- See sample letter in Figure A1-4.

December 19, 2018

James Jones

1 Elm Street Suite 205 Monkton, VT 05469

Dear James:

We received your request for a certified copy of a vital record but unfortunately, we were unable to locate a matching record within the statewide registration system.

Please find enclosed your payment and your request.

Sincerely,

Enclosure

Figure A1-4. Sample Record Not Found Letter.

## Appendix 2 - Printing Do Not Issue Letter

If this certificate has been indicated as "Do Not Issue," the system will present a message stating that this certificate cannot be issued. See Figure A2-1.

	Print Bi	rth Certificate		
Certificate Type: <b>Ce</b> Child Name: <b>Dona</b> l Mother Name: <b>Ma</b>	Id Doe   Date of Birth:	5/5/2005   Sex: Male   Town of I ather Name: Michael Doe	Birth: <b>Monkton</b>	
The selected record o	cannot be issued from th	ne system. Please contact Vital Record	ds Manager for additional information	Cannot be issued message.
Applicant Infor	mation			
First Name: *	Middle Name:	Last Name: *	Suffix: Date of Birth: *	
James		Jones	Jr. 🗸	
Address:				
Street 1: *		Street 2:		
1 Elm Street		Suite 205		
City/Town: *	State:	* Zip: *		
Monkton	✓ VT	♥ 05469 ♥		
Country: *				
UNITED STATE	S		~	
Phone: *	Email:			
Relationship to Regi	strant: *	~		
Identification Docun	nent: *			
			~	
ID Number:	Expiration Date:			
Applicant Attestation	n * 🗌 🛛 Date of	f Attestation: *		
Print Do Not Iss	sue letter 🗲 🗠	ick Print Do Not Issue Letter to print.		

Figure A2-1. Applicant information for Do Not Issue Letter.

- Enter appropriate fields for generating letter.
- Click *Print Do Not Issue Letter* to proceed to printing letter. See Figure A2-2.
  - The system may present an informational warning message of fields not entered. See Figure A1-3 above.

- VRIMS will issue a Print Reminder page
- Click *Print* to generate letter. See sample in Figure A2-3.

December 20, 2018
James Jones
1 Elm Street
Suite 205
Monkton, VT 05469
Dear James:
We received your request for a certified copy of a vital record but unfortunately, we are unable to complete your request. Please contact the Vital Records Office at the Department of Health for further information: <u>vitalrecords@vermont.gov</u> or 802-863-7275.
Please find enclosed your payment and your request.
Sincerely,
Enclosure

Figure A2-3. Do Not Issue Letter sample.

## Appendix 3 - Printing Incomplete Applicant Letter

When processing a Certified Copy order with incomplete Applicant Information, the certificate cannot be printed. The user may elect to print an Incomplete Applicant Information Letter.

• Click Incomplete Applicant Information Letter as in figure A3-1

	Print Birth (	Certificate			
Certificate Type: <b>Certi</b> Child Name: <b>Jane Do</b> Mother Name: <b>Mary</b> I	e   Date of Birth: 1/1/200	1   Sex: Female   Town of Name: Michael Doe	Birth: Monkton	[	Fill out all required fields.
Applicant Inform	ation				đ
First Name: *	Middle Name: Last N	ame: *	Suffix:	Date of Birth	1: *
James	Jone	S	~	7/7/1975	
Address:					
Street 1: *		Street 2:			
1 Elm Street		Suite 205			
City/Town: *	State: *	Zip: *			
Monkton	~ VT ~	05469 ~			
C					
Country: *			~		
UNITED STATES					
Phone: *	Email:				
8021112222					
Relationship to Registra	int: *	✓ Required			
Identification Documen	t: *			✓ Requir	ed
ID Number:	Expiration Date:				
Applicant Attestation *	Date of Attest	ation: *	Required		
Print Certificate	Incomplete A	pplicant Information I	etter		Cancel
			k Incomplete Applicant ion Letter to generate letter.		

Figure A3-1. Incomplete Applicant Information letter function.

- The system will present a Print Reminder screen
- Click Print.
- See sample letter in Figure A3-2.

December 20, 2018
James Jones
1 Elm Street
Suite 205
Monkton, VT 05469
Dear James:
We were unable to complete your request for a certified copy of a vital record because there was not enough information provided.
Please find enclosed your payment and your request.
Sincerely,
Enclosure

Figure A3-2. Incomplete Applicant Information letter.

## Appendix 4 - Return to CPA Numbers

If there is a printing error or some other factor that requires a certified copy to be printed again, the user can change the CPA numbers associated with this order.

• Click on Return to CPA Numbers as seen in figure A4-1

Print Birth Certificate
Print Certified Copy Step 2: Generating PDF
REMINDER: PLEASE LOAD APPROPRIATE PAPER IN PRINTER BEFORE PRINTING
Print       Click 'Print' to generate PDF file please wait.         Return to CPA Numbers       If printing was not successful and you need to update the CPA Numbers of the paper being used before printing again select Return to CPA Numbers.         Printing Complete       If all printing was successful select Printing Complete.
Click Print to print certified copy. Click Return to CPA Numbers if printing is unsuccessful to update CPA Numbers to print again. Click Printing Complete when finished printing.

Figure A4-1 – Return to CPA Numbers

- VRIMS will return to the CPA number selection screen as seen in figure A4-2.
- Uncheck the *Printed* checkbox for the sheet that need reprinting.
- Edit the CPA Number where additional paper is needed.
- Click Print Again and user will again be presented again with the print screen, see Figure A4-1.

VT       0777777       Image: Printed Set CPA Numbers       1: Uncheck Printed checkbox.         VT       0777778       Image: Printed P	er will be used	nber that was not successfully printed. If different paper w	CHECK the box next to each CPA nu	to reprint due to an er	u need t	fvoi
VT 0777778   2: If additional paper is needed, enter new CPA number.		. The system will record this updated information and brin	w number(s). Then, select Print Agai	e CPA number(s) with	write the	verv
2: If additional paper is needed, enter new CPA number.		1: Uncheck Printed checkbox.	Printed Set CPA Numbers	0777777	VT	
enter new CPA number.		2: If additional paper is needed,	Anted	0777778	νт	
			Printed	0777779	VT	
VT 0777780 Printed 3: Click Print Again		3: Click Print Again	Z Printed	0777780	νт	

Figure A4-2. Print Again screen.

- If CPA sheet cannot be used (*is damaged, misprinted*), the paper must be voided, and the void reported through this system. See Section IX. Reporting Voided Paper.
- When all pages have printed successfully, click on *Printing Complete* to be brought back to the Select Action screen.