

## Coronavirus Disease 2019 (COVID-19) Guidance: Home-Based Service Delivery

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**SUMMARY** – Coronavirus Disease 2019 (COVID-19) continues to spread and has been confirmed in Vermont. The Vermont Department of Health is recommending the following guidance for home-based services delivery.

### Non-essential Services

Suspend all non-essential face-to-face visits. Agencies/programs are encouraged to use remote/virtual visit options, where available.

### Essential Services

Essentials services should determine if remote or virtual visits are an option in accordance with their statutory and funding requirements. In cases where home-based service delivery is required, use the following screening questions to determine if the visit should continue. These questions should be asked of the consumer/family and of the worker:

1. Have you been in close contact with a person who has COVID-19?
2. Have you felt unwell with respiratory symptoms in the last few days? For example, have you had a cough, high temperature, shortness of breath, or difficulty breathing?

The Agency of Human Services departments will make decisions about essential versus non-essential home-based services, together with their service providers.

**FOR ADDITIONAL INFORMATION & UPDATES** – Please visit the Vermont Health Department's, the Centers for Disease Control and Prevention OR the Department of Disabilities, Aging and Independent Living's website at:

- <https://www.healthvermont.gov/response/infectious-disease/2019-novel-coronavirus>
- <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- <https://dail.vermont.gov/novel-coronavirus-information>