

## DEAF & HARD OF HEARING INFO – CORONAVIRUS

- ▶ **Office of Governor Phil Scott**  
governor.vermont.gov/covid19response
- ▶ **Vermont Department of Health**  
healthvermont.gov/COVID19
- ▶ **Vermont Department of Disability Aging and Independent Living**  
dail.vermont.gov
- ▶ **Vermont 2-1-1**  
dial 2-1-1



### PREVENTING ILLNESS



### GET MEDICAL HELP



## PREFERRED METHOD OF COMMUNICATION



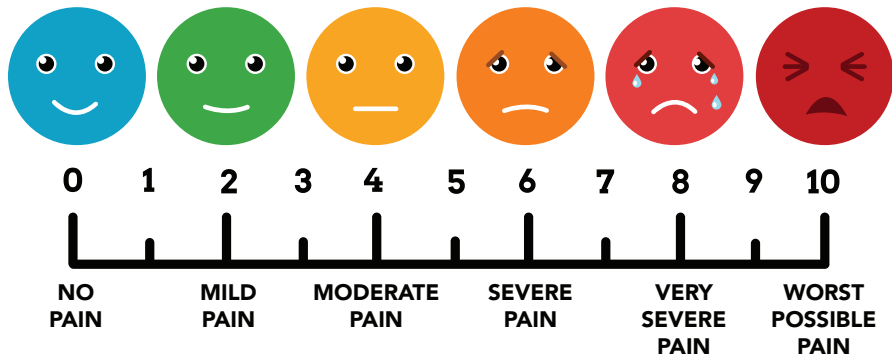
### QUICK COMMUNICATION



### TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact
- ▶ Repeat, rephrase, or write down your request
- ▶ Ask and/or indicate before touching the person
- ▶ Ask the person their preferred method of communication
- ▶ Minimize the number of people interacting with the patient
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

## HOW DO YOU FEEL?



## HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

▶ HOURS

▶ DAYS

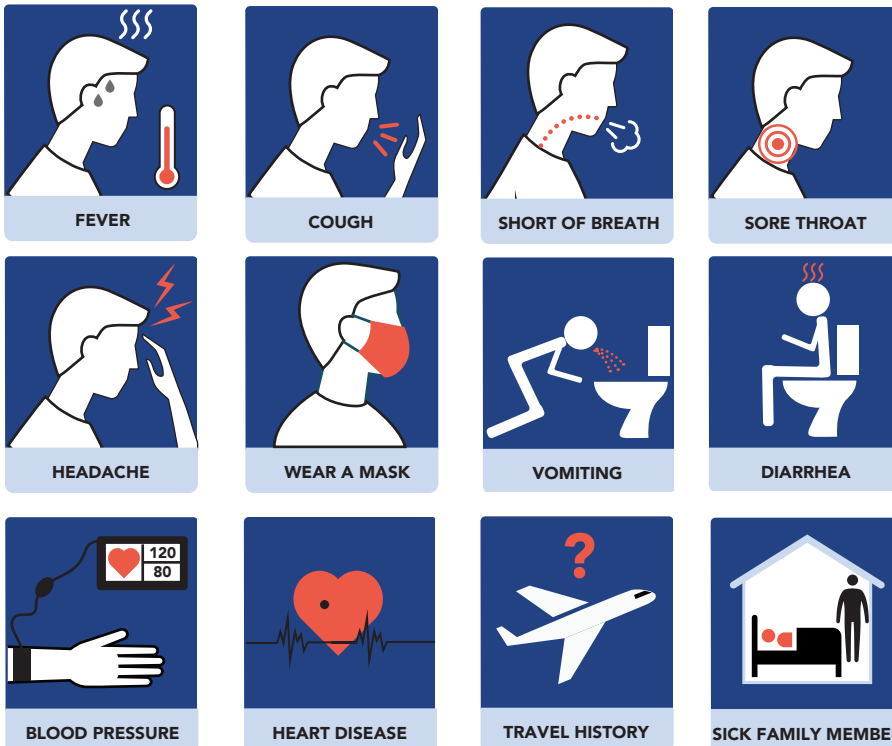
▶ WEEKS

▶ MONTHS

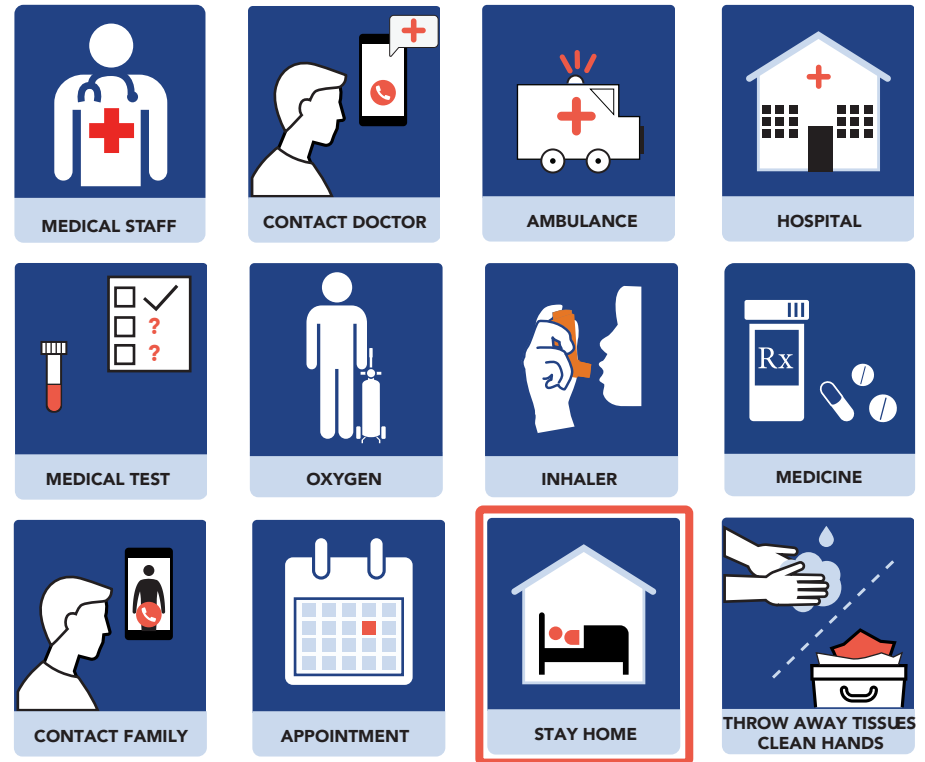
▶ YEARS



## SITUATION, HISTORY & SYMPTOMS



## TREATMENT & CARE



▶ DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING

▶ [healthvermont.gov](http://healthvermont.gov)