



Vermont One Touch works with weatherization, health, and housing home visiting and repair programs to increase family access to health and energy efficiency services.

As part of One Touch, government and non-profits partners that “touch” homes use a common home check up and referral system to make sure their clients get the health, housing and energy services they need. As a result:

- Programs enhance their capacity to serve client needs and reduce administrative costs.
- Clients get streamlined access to health, housing and energy services.

One Touch check ups are completed during every weatherization, lead hazard repair, and selected housing rehab jobs. Since its inception in 2014, over 400 families have received a One Touch assessment. The effort operates statewide as well as a distinct collaboration in the Burlington/Winooski area.

**Vermont’s One Touch program is leading the way nationally by asking about health needs and making referrals during every energy job.**



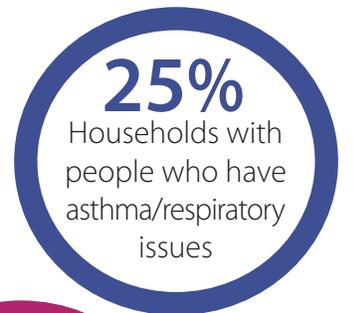
**One out of three families**

**Every one out of three families visited by a One Touch partner requires a referral**

“We discovered that the grandparents were taking care of their grandchild and could use help repairing peeling lead paint, something we would not have uncovered without One Touch.”  
Weatherization/Energy Coach, CVOEO

**LESSONS LEARNED**

Many households have at least one person with asthma/breathing issues or mobility concerns. Twenty five percent of homes had at least one person with asthma or breathing issues. One in every three homes needed a new smoke detector or carbon monoxide alarm.



## ONE TOUCH IS MEETING CLIENT NEEDS

The most common referrals for were to:

- Housing rehab (19%, 77 homes)
- Lead hazard repairs (5%, 21 homes)
- Smoking cessation (5%, 21 homes)

Other referrals included: asthma education, Children’s Integrated Services, smoke free housing, weatherization and energy efficiency, and injury prevention.

## ONE TOUCH PARTNERS INCLUDE HEALTH, ENERGY AND HOUSING PROGRAMS:

Health Partners	Energy Partners	Housing Partners
VT Health Dept: Asthma, Lead, Radon, Tobacco /Quit Line* Children’s Integrated Services Area Agencies on Aging VT Center for Independent Living UVM Medical Center Burlington WIC	Weatherization * Burlington Electric Efficiency Vermont Capstone Community Action of Southwest VT Champlain Valley Office of Economic Opportunity Northeast Employment & Training Organization (NETO) Southeastern VT Community Action VT Gas	Burlington Housing & Lead, CEDO, City of Burlington* VT Housing & Conservation Board* Burlington, City Code Enforcement Central VT Community Land Trust COVER NeighborWorks of Western VT Rural Edge Windham Windsor Housing Trust Winooski, City Code Enforcement



\* Steering Committee

### For more information contact:

**Geoff Wilcox**  
 Weatherization  
[Geoff.Wilcox@vermont.gov](mailto:Geoff.Wilcox@vermont.gov)

**Lauren Pyatt**  
 Burlington One Touch  
[Lpyatt@burlingtonvt.gov](mailto:Lpyatt@burlingtonvt.gov)

**Rhonda Williams**  
 Vermont Department of Health  
[Rhonda.Williams@state.vt.us](mailto:Rhonda.Williams@state.vt.us)