

Care Consultation Team at Children with Special Health Needs (CSHN)

June 2026

Navigating health care, childcare, insurance, and resources for children with special health needs can be challenging. Our team of care consultants are located throughout the state to help children, their families, and the providers who care for them up to their 21st birthday. This is a free support service.

How Care Consultants help

[CSHN Care Consultants](#) support families, care teams, and community providers by offering information and resources to improve access to care. Examples of what Care Consultants can do:

- Act as a point person to primary care, parents, caregivers, or other team members to answer questions about the healthcare system and resources.
- Identify care team members and services available for a child.
- Assist with coordinating care and support during key transitions, such as moving to a new home, school changes, or discharges from hospitals or residential settings.
- Assist parents, caregivers, and medical offices to navigate Medicaid and reduce out-of-pocket expenses, such as Medicaid travel reimbursement, durable medical equipment (DME) and over-the-counter medications.
- Coordinate healthcare providers and care team members for an initial meeting to make sure everyone understands the child's and family's needs such as health care, education, and other social settings.
- Educate and screen for CSHN Medicaid programs.

CSHN Services and Programs



- Care Consultation
- Children's Personal Care Services
- Community Nutrition Services
- Health Systems Team
- Pediatric Hi-Tech Nursing Program
- Pediatric Palliative Care Program
- Vermont Newborn Screening
- Vermont Early Hearing Detection and Intervention

Contact a [Care Consultant](#) by county or our shared inbox at AHS.VDHCSHN@vermont.gov with any questions or referrals.

If you need help accessing or understanding this information, contact AHS.VDHCSHN@vermont.gov



HealthVermont.gov
802-863-7200

