



Vermont Department of Health: Substance Use Disorder System of Care Enhancement

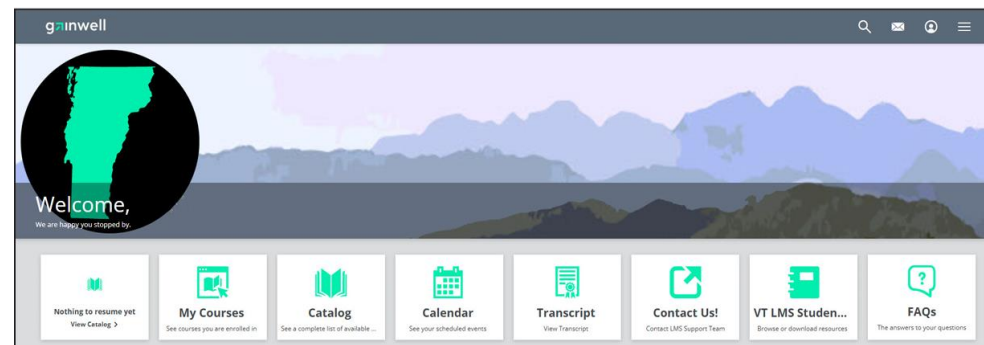
Recovery Support Services (RSS) Initiative
Monthly Recovery Center Director Touchpoint
June 4, 2026

Gainwell Learning Management System (LMS) Overview

Last week, VDH shared a set of trainings for RSOs and PRSS available through Gainwell's Learning Management System (LMS) to support understanding of Medicaid processes and related data systems. The communication included:

- ❑ Detailed instructions on how to access the LMS for the first time
- ❑ Recommended trainings, key topics, and intended audiences
- ❑ Guidance from VDH on the amount of enrollment keys per RSO
- ❑ The Gainwell contact for LMS access issues

Do you have any questions about the recommended Gainwell LMS trainings? How has your experience been so far?



Reminder FAQs

VDH is tracking the following frequently asked questions from partners and is committed to updating RSO partners once additional answers have been provided:

FAQ	Answer
Will telehealth & audio-only recovery services be reimbursable in the Medicaid Benefit?	VDH is discussing with Medicaid Policy and will share updates with RSOs.
Can RSOs accept out-of-state Medicaid from participants?	Yes, RSOs may reach out to other state's Medicaid programs for more information.
Will there be any change to the proposed rate for reimbursement?	The rate was based off of data RSO's provided. If there have been substantial differences in the data, please share it with VDH.

Do you have any additional questions for VDH at this time?