



# **Vermont Department of Health: Substance Use Disorder System of Care Enhancement**

**Recovery Support Services (RSS) Initiative  
Monthly Recovery Center Director Touchpoint  
December 4, 2025**

# Agenda

- Welcome  
 RSO Certification Update: Congratulations, TPC Chittenden and TPC Central!
- Recovery Center Collaboration Check-In
- Key Updates
  - Payment Reform
  - CCBHCs
  - Recovery Coaching Definitions
- Organizational Change Management Discussion: Communicating Change
- Closing

# Recovery Center Collaboration Check-In

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*In previous meetings, Recovery Centers discussed collaborating to set up a shared Slack channel and researching electronic health records platforms.*

## Discussion Questions:

1. How is progress towards setting up a shared Slack channel going? Are there any next steps needed to establish this communication channel?
2. How is progress towards researching RDP and other electronic health records platforms going? As we move into 2026, what are your goals on this workstream for the first three months of the year?

# Key Updates

# **Key RSS Updates from the Department of Health**

- ❑ Payment Reform Engagement and RSS Medicaid Rate Setting
- ❑ Department of Health and Department of Mental Health Conversations regarding CCBHCs
- ❑ Recovery Coaching Working Definition

# Organizational Change Management: Communicating Change

# Organizational Change Management

*As the Department of Health engages Recovery Centers to implement new requirements (e.g., RSO Standards, PRSS Certification requirements, Medicaid service delivery tools), it is critical that information and updates are shared across the organization.*



Reflect on the following questions in Mentimeter. Then, we will break out into groups to share:

1. How are you currently **communicating decisions made with the Department of Health** throughout your organization? What is working or not working?
  
2. How and what have you communicated to your staff thus far about requirements related to implementation of **Individualized Recovery Plans (IRPs)** and medical necessity questions?
  - a) At what frequency and through what process are **supervisors currently reviewing IRPs** at your Center? What are they finding in these reviews?

# Closing



# Thank you!

We appreciate your time this afternoon and look forward to seeing you in upcoming board development sessions and our next virtual touchpoint in January 2026!