



Vermont Prescription Monitoring System Migration: Stakeholder FAQ

What is changing?

The Vermont Prescription Monitoring System (VPMS) is upgrading to a new, modern, cloud-hosted platform. This is a system and infrastructure upgrade, not a change to the underlying prescription monitoring program itself.

When will the new system go live?

The new system is on track to go live on February 3, 2027. Additional milestones and communications will follow as that date approaches.

What improvements will the new system bring?

- Vendor-agnostic integration options, allowing greater flexibility in connecting with healthcare partners
- A smoother, more intuitive experience for health care providers, with tools to support clinical decision-making
- Enhanced performance metrics for ongoing system monitoring
- Strengthened data security and quality assurance to better protect sensitive prescription data

Will there be any disruption to service?

VPMS will continue operating without interruption throughout the transition, other than a 12-hour cutover window. Continuous access for providers and pharmacies is a top priority.

What happens to historical data?

All six years of historical dispensing data will be migrated and validated before go-live, so users will retain access to the full record they have today.

Will users need to do anything?

Yes, but not yet. Users will need to take some actions as part of the transition, including registering for the new system, but they will receive advance notice, instructions, and support before any action is required.

Is there anything users should know in advance?

Query account users will need a current, active Okta account before registering for the new system. Many users already have one through other state systems, such as the Board of Medical Practice or the Immunization Registry. No immediate action is necessary on this

yet, but if users already have an Okta account, please ensure it is up to date. Further instructions will be provided for those users who do not have a current account.

Where can I find more information?

Additional information, including account registration steps, training resources, and support options, will be shared with users and the public in the coming months as the project progresses.

Who should users contact with questions?

Users and constituents can reach out to the project team directly at ahs.vdhvpms@vermont.gov.

This document reflects information available as of version date below and will be updated as the project progresses. Please visit <https://healthvermont.gov/vpms> or contact ahs.vdhvpms@vermont.gov with questions.