

Your Right to Appeal

You have **60 days** from the date of your decision letter to ask for an appeal. An appeal is your way of telling the department you disagree with its decision, and you want to have a hearing.

You can ask for an internal appeal by calling (802) 865-1395 or emailing AHS.VDHChildrensPersonalCareSvs@vermont. An internal appeal will be held with the Department of Health. At the internal appeal, a different nurse than the one who made your decision will conduct the hearing. This nurse will listen to why you do not agree with the decision. They will then decide if you should receive the hours awarded per week or more.

Emergency (expedited) appeals may be requested in situations when you believe the time for a regular appeal could seriously risk your or the beneficiary's life or health.

If you do not agree with the internal appeal decision, you can also ask for a Fair Hearing before the Human Services Board. You must go through the internal appeal process before you can request a Fair Hearing. You can ask for a Fair Hearing by calling the Human Services Board directly at (802) 828-2536.

For more information go to:

[Appeals, Fair Hearings and Grievances | Department of Vermont Health Access](#)

