

## FAQs About SCORE

- Since 1964, SCORE has provided expert mentoring to more than **9 million entrepreneurs** and small business owners.
- SCORE is an **all-volunteer** organization we're here to help small businesses, start up, grow up and succeed.
- Nationally, SCORE has over 13,000 volunteers!
- SCORE has more than **350 chapters** across the country to serve local business communities.
- We provide **confidential** mentoring at **no cost** to you.
- SCORE offers 4 different types of mentoring: face-to-face, phone, email and video chat.

## Can I?

## Switch my mentoring methods?

**Yes!** You're never locked into a specific mentoring method. If you prefer face-to-face during the summer – great! Want to switch over to phone, video or email during the winter – great! Just keep an open line of communication with your mentor about your needs.

Meet my mentor more than once?

**Yes!** You and your mentor will work out a schedule to meet on a frequency that works within both of your schedules.

Bring my business partner to my mentoring?

**Yes!** We can always get a conference room (if we're not meeting at our downtown location), get everyone on a conference line, have a group video session (Skype, Zoom, etc.), or include everyone in email mentoring.

Have multiple mentors?

**Yes!** We realize that as your business develops and grows, you may need additional specialty mentors. Simply ask your lead mentor to bring in a subject matter expert or another mentor.

Use SCORE for another side business that I want to start?

Yes! Just communicate with your mentor or contact the chapter.

Change mentors entirely?

Yes! Sometimes personalities just don't mix. We get it. Contact the chapter to request a different mentor.

Meet with my mentor in your new office?

Yes! We just moved to Downtown Burlington and we have 2 offices, plus a conference room.

Take a break?

**Yes!** We realize that there are times when you're not available for mentoring (i.e. busy season, life changes, etc.). When you're ready to resume mentoring, simply contact your mentor, or the chapter, to resume your mentoring schedule.

