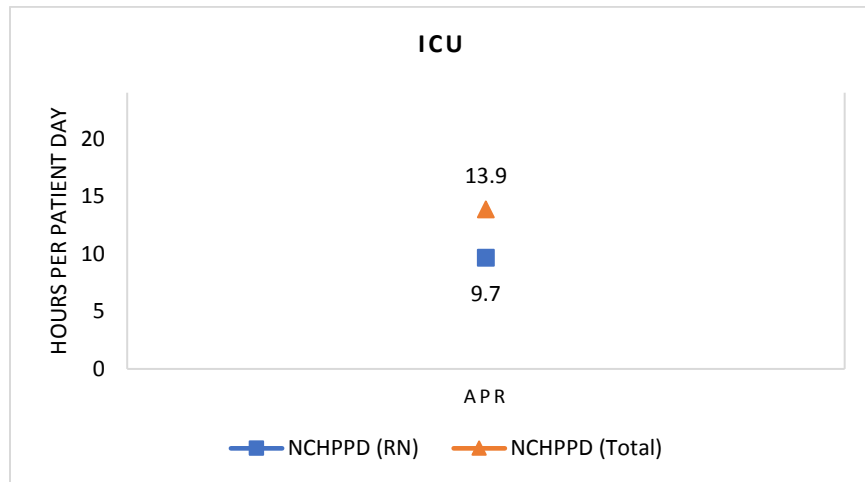


NORTHWESTERN MEDICAL CENTER Intensive Care Unit (ICU)

In late April 2017, the Intensive Care Unit and Med/Surg Unit merged to form a “Progressive Care Unit”. This report reflects the ICU data for April before its merging. It had 10 licensed beds including 6 step-down beds. Types of services provided in this setting included care of people with, or at risk of developing life-threatening problems. The step-down beds were used for people who are moving from the intensive care unit to the medical/surgical unit. In addition, patients who were awaiting nursing home placement were sometimes cared for on this unit.

Nursing Care Hours per Patient Day (NCHPPD): April 2017*

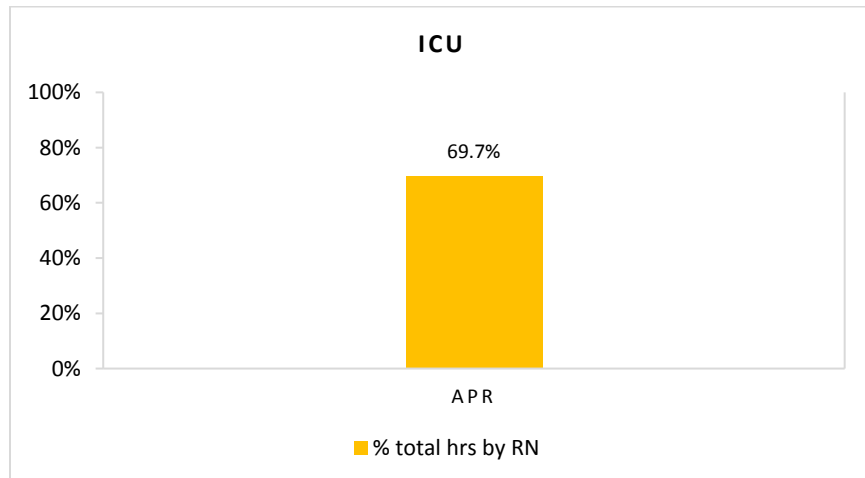
This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) by month.



*April data contains 17 days of data (April 1-17).

Percent of Total Nursing Care Hours Provided by RNs: April 2017

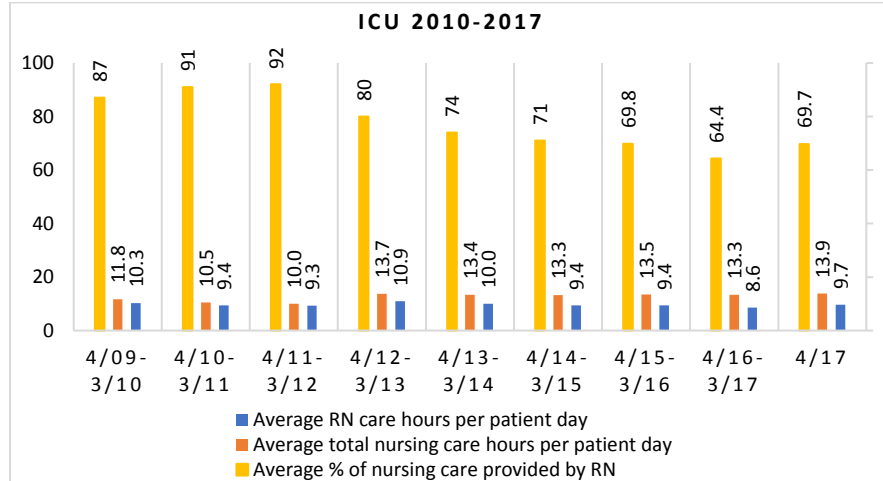
This graph shows the percentage of total nursing hours provided by RNs each month. Yearly average for this period is 69.7%.



2018 Nurse Staffing Data

Yearly Average of RN and Total Nursing Care Hours per Patient Day, Percent of Total Nursing Care Hours Provided by RNs, 2010 - 2017

The graph below shows trend over time on the average RN and total nursing care hours per patient days, and average percentage of nursing care that was provided by RN.

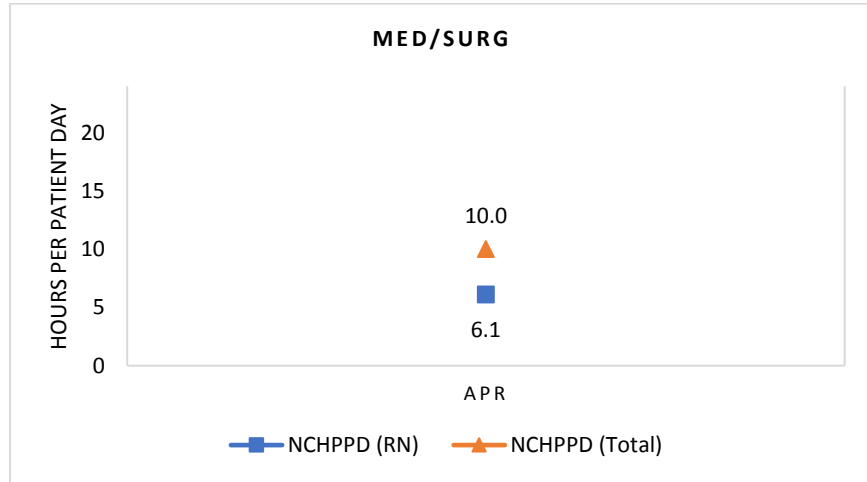


NORTHWESTERN MEDICAL CENTER Medical/Surgical Unit

In late April 2017, the Intensive Care Unit and Med/Surg Unit merged to form a “Progressive Care Unit”. This report reflects the Med/Surg Unit data for April before its merging. It had 32 licensed beds and primarily cared for adult patients. Types of services provided in this setting included care of people with general medical and surgical problems, heart monitoring, end-of-life care, and rehabilitative care. Patients who were awaiting nursing home placement were sometimes cared for on this unit.

Nursing Care Hours per Patient Day (NCHPPD): April 2017*

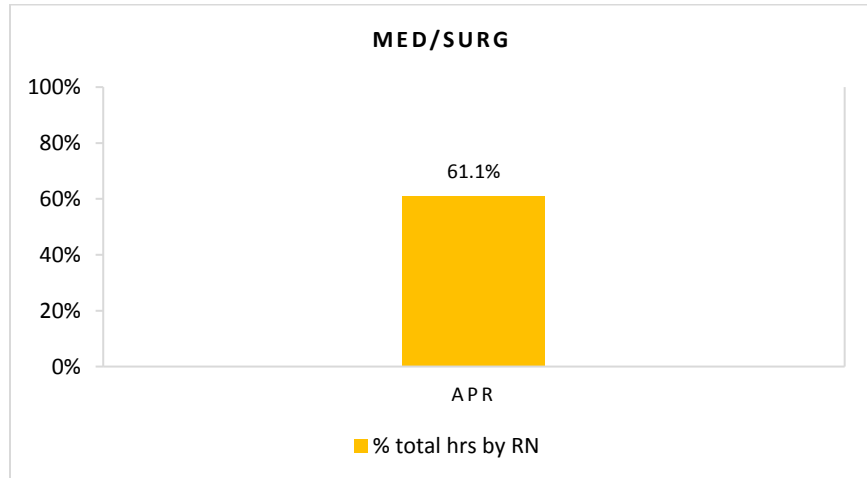
This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) by month.



* April data includes 17 days of data (April 1 – 17).

Percent of Total Nursing Care Hours Provided by RNs: April 2017

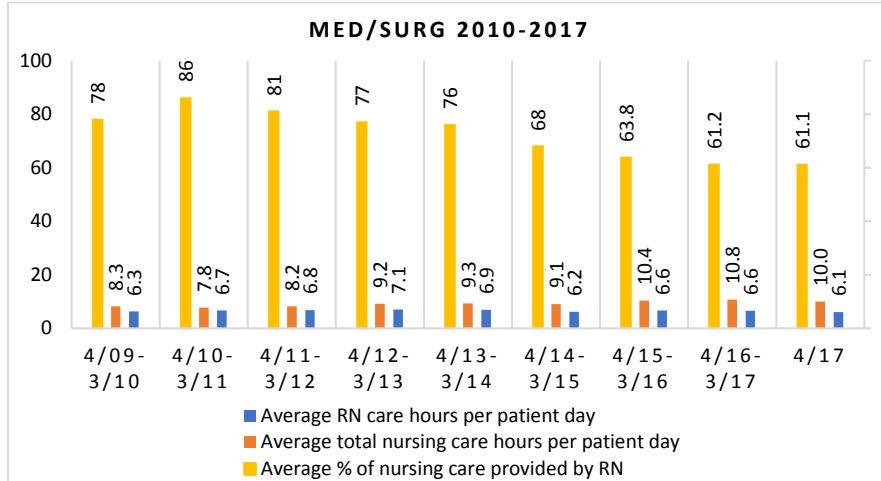
This graph shows the percentage of total nursing hours provided by RNs each month. Yearly average for this period is 61.1%.



2018 Nurse Staffing Data

Yearly Average of RN and Total Nursing Care Hours per Patient Day, Percent of Total Nursing Care Hours Provided by RNs, 2010 - 2017

The graph below shows trend over time on the average RN and total nursing care hours per patient days, and average percentage of nursing care that was provided by RN.

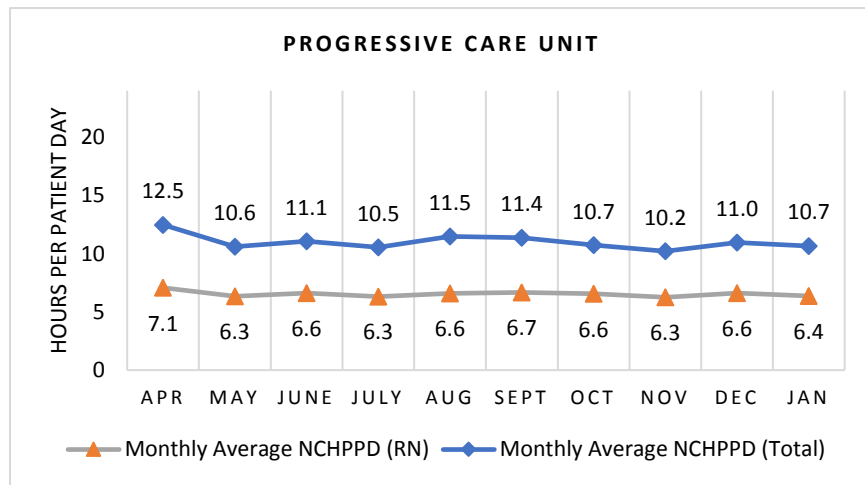


NORTHWESTERN MEDICAL CENTER
Progressive Care Unit (temporary)

In late April 2017, the Med/Surg Unit and ICU merged to create a “Progressive Care Unit”. This report reflects the temporary “Progressive Care Unit”, a combination of ICU, Stepdown, and Med/Surg, which included 20 beds until the construction was finished in February 2018. Types of services provided in this unit included care of people with, or at risk of developing life-threatening problems. The step-down beds were used for people who are transitioning between the intensive care unit and the medical/surgical unit. In addition, patients who were awaiting nursing home placement were sometimes cared for on this unit.

Nursing Care Hours per Patient Day (NCHPPD): April 2017* - January 2018

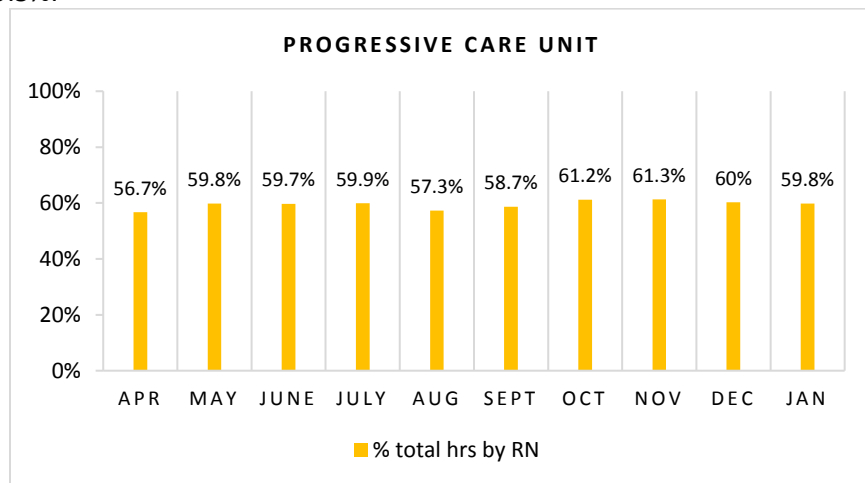
This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) by month.



* April data contains 14 days of data (April 17-30).

Percent of Total Nursing Care Hours Provided by RNs: April 2017 - March 2018

This graph shows the percentage of total nursing hours provided by RNs each month. Yearly average for this period is 59.5%.



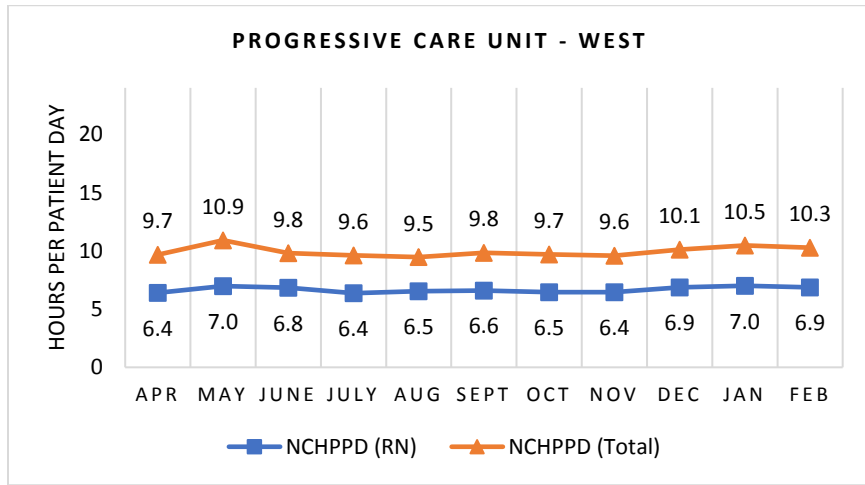
Historical data on RN and Total Nursing Care Hours per Patient Day, Percent of Total Nursing Care Hours Provided by RNs, are not available.

NORTHWESTERN MEDICAL CENTER
Progressive Care Unit – WEST (temporary)

In late April 2017, the Med/Surg Unit and ICU merged to create a “Progressive Care Unit”. This report reflects the temporary “Progressive Care Unit -WEST”, which included between 10-12 beds until the construction was finished in February 2018. Types of services provided in this setting included care of people with general medical and surgical problems, heart monitoring, end-of-life care, and rehabilitative care. Patients who were awaiting nursing home placement were sometimes cared for on this unit.

Nursing Care Hours per Patient Day (NCHPPD): April 2017* - February 2018

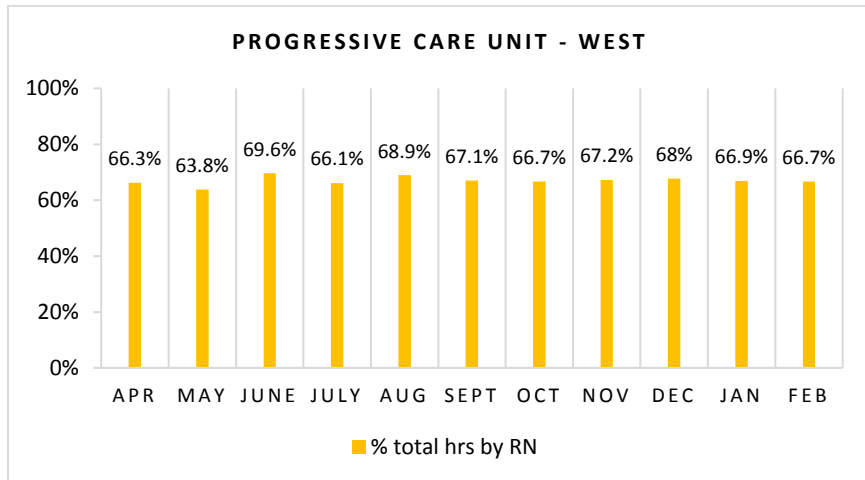
This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) by month.



*April data contains 14 days of data (April 17-30).

Percent of Total Nursing Care Hours Provided by RNs: April 2017 - March 2018

This graph shows the percentage of total nursing hours provided by RNs each month. Yearly average for this period is 67%.



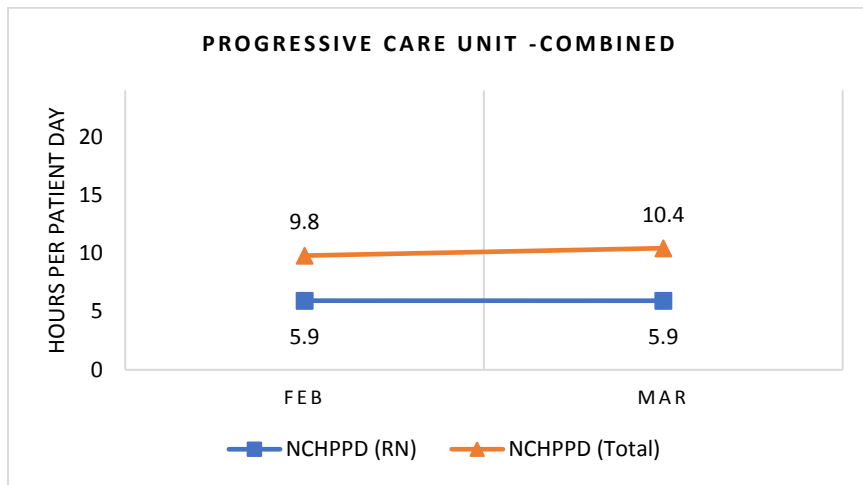
Historical data on RN and Total Nursing Care Hours per Patient Day, Percent of Total Nursing Care Hours Provided by RNs, are not available.

NORTHWESTERN MEDICAL CENTER Progressive Care Unit - Combined

In late April 2017, the Med/Surg Unit and ICU merged to create a “Progressive Care Unit”. This report reflects the “Progressive Care Unit - combined” after its merging and includes 34 beds. Types of services provided in this setting included care of people with, or at risk of developing, life-threatening problems. The step-down beds were used for people who are transitioning between the intensive care unit and the medical/surgical unit.

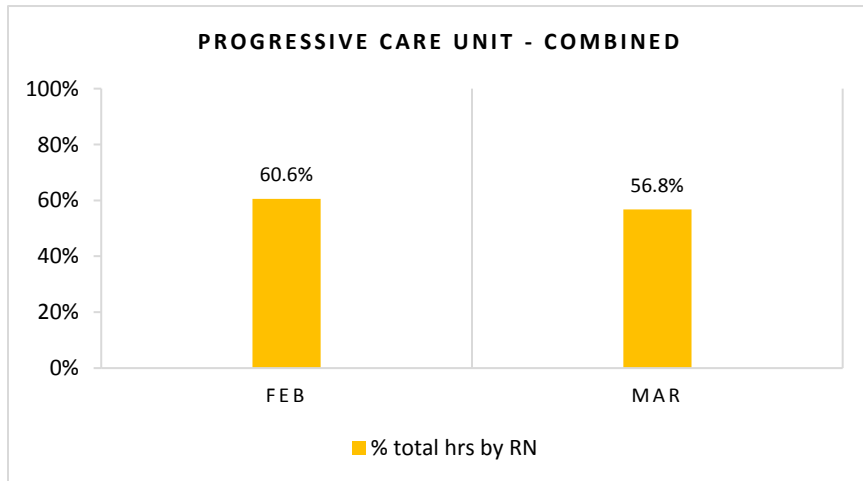
Nursing Care Hours per Patient Day (NCHPPD): February - March 2018

This graph shows the average number of direct nursing care hours provided per patient during a 24-hour period. Results are shown for care provided by registered nurses (RNs) and by all nursing staff (total) by month.



Percent of Total Nursing Care Hours Provided by RNs: February - March 2018

This graph shows the percentage of total nursing hours provided by RNs each month. Yearly average for this period is 58.7%.



Historical data on RN and Total Nursing Care Hours per Patient Day, Percent of Total Nursing Care Hours Provided by RNs, are not available.