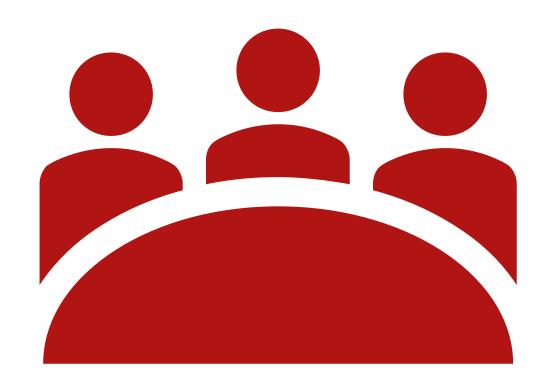
Recovery Employment Services

WORK SUPPORTS RECOVERY!!

Background

- Individuals in recovery are often disconnected from their communities and available supports
- Employment is a key element of recovery and is often a primary need
- Individuals need connections to employers via intermediaries who can advocate for them and provide support as they reenter the workforce
- Education and training are sometimes needed to make a person competitive in the labor market
- Relationships with employers are critical



Employment Services Pilots

Vermont Department of Labor ADAP Funded Employment Consultants Intersect with Creative Workforce Solutions

- Business Account Managers
- CWS Employment Teams

Messaging to Business

Vermont Department of Labor

- .2 FTE capacity in each VDOL District
- Initial locations as of June 2018
 - Rutland
 - Burlington
- Roll-out plan for statewide coverage by December 2018
- Presence in the Recovery Center/Hub/Spoke
- Determine eligibility and connect individuals to WIOA resources
- Connect to training, education, apprenticeships and employment
- Identify available employer incentives/supports (Work Experiences, OJT, tax credits)

ADAP Funded Employment Consultants

- Consultants to be shared between Recovery Center and Hub in each region
- ▶ 3.5 FTE
 - ▶ 1 FTE Chittenden County (Recovery Center)
 - 2.5 FTEs to be allocated across Newport, St. Johnsbury and Central Vermont (BAART Hubs)
 - Potential interviews and hires in August 2018
- Complete CCV Employment Consultant course Fall 2018
- Attendance at CWS Employment Team Meetings
- Close linkage to CWS Business Account Manager
- Use of Salesforce to track employer engagement
- Tracking of customer activities and outcomes

VocRehab Vermont

- VR Counselor presence in the Recovery Centers (TBD)
- Identify individuals eligible for VR services
- Access to case services
 - Training and education
 - Clothing, transportation, tools and other employment supports
 - Referral to other services including benefits counseling, EAP
- Connection to Creative Workforce Solutions
 - Employment Consultants
 - Business Account Managers
 - Progressive Employment

Messaging to Business

- Marketing materials needed for both participants and business
- Use of "Progressive Employment" model to introduce candidates
 - Informational/mock interviews
 - Company tours
 - ▶ Job shadows
 - Work experiences
- Develop testimonials (written and video) highlighting successes
- General outreach and information sharing
 - Radio
 - Print
 - ▶ Web

Other Opportunities

- VDOL/VR grant application for USDOL Opioid funding
 - Up to \$2 million over 2 years
 - Serve 100-150 individuals
 - Target counties to augment ADAP pilots
 - Franklin, Bennington, Lamoille and Rutland counties
- Referrals to come from Recovery Centers/Hubs/Spokes
- Focus on MAT participants and Drug Court referrals
- EAP services to employers and candidates/workers
- Establish and support "recovery-friendly" workplace strategies\
- Potential partnership with Department of Corrections to serve MAT population in facilities

Questions?

VERM SMOKE TO THE SMOKE & CURE

- Meat snacks brand
- Multi million in sales; high growth
- Located in Hinesburg town center
- Employer of ~60 people
- Manufacturing, selling, marketing, & finance functions on site









Employer "Program" enablers

- Background checks
 - Forgive drug related crimes
- Advocacy
 - Hire friends and family referrals
 - Respect support networks
- Restore Personal Equity
 - 1. Train
 - Leadership series VTP grant
 - 2. Promote
 - From within for advancement in operations
 - Cross over from operations to office staff
 - 3. Offer loans to build credit score
 - \$1k per employee in "good standing".
 - Payback 1 year through payroll deduction.
 - Eligible every 6 months.



Issues

- Emotional Intelligence
 - Dealing with stress
 - Interpersonal conflict resolution
 - Taking on leadership in the workplace
- Transportation
 - Loss of license
 - Credit impact on ability to buy/lease adequate car
- Reliability
 - Erratic attendance
 - Quality assurance misses
- Confidentiality
 - Fear of stigma



Improving the lives of individuals through employment opportunities

WORKING FIELDS, LLC



Working Fields is a mission based staffing agency providing employers a supported solution to hiring second chance employees



Primarily work with individuals with substance use addictions and are facing challenges finding employment



Treatment has an end and start date, recovery is ongoing and progressive

Recovery is a process of change where individuals improve their health and wellness, live self-directed lives and strive to reach their full potential



Behaviors in active addiction lead to poor decisions and desperate acts

Many enter treatment with some sort of criminal charge

A criminal record is an obstacle to recovery and employment



Employers experiencing difficulty in hiring good employees in part due to low unemployment rate



Vermont Labor Force Estimates, seasonally adjusted

	May	April	May	Change From:	
				April	May
	2018	2018	2017	2018	2017
Civilian Labor Force	348,852	348,024	344,562	828	4,290
Employed	339,187	338,423	334,014	764	5,173
Unemployed	9,665	9,601	10,548	64	-883
Unemployment Rate (%)	2.8	2.8	3.1	0.0	-0.3

Vermont Department of Labor

Employment needs can be addressed by hiring individuals in recovery

Individuals who are in stable recovery tend to be grateful, humble and dedicated employees



Working Fields solution bridges those in recovery seeking work and Vermont Employers struggling to fill open positions



Recovery Coaching model utilized to evaluate and support Individuals

Recovery Coaching is nationally recognized strength based support for individuals in recovery from addictions.



Candidates referred are qualified through formal phone screen and inperson survey



Candidates supported while on assignment utilizing Recovery Coaching skills and techniques



Working Fields operates utilizing typical staffing model for revenue and expenses



Client List

(partial, including current and seasonal)

Rhino Foods TwinCraft Skincare Northland Janitorial SunCommon Archie's Grill Yankee Corporation Mount Mansfield Maple Lane Press Vermont Teddy Bear FoodScience Harrington's of Vermont Casella Blue Sky Roofing



Success can be measured in many ways

- After 720 hours of assignment, Associate hired
- Assignment ends Associate starts new Assignment
- Assignment terminated due to Associate struggling in their recovery – Seed planted and potential to work with Associate when ready



Recovery coaching provides individual and customized support depending on Associates Needs

First Three Coaching Sessions follow structured format

Future sessions focus on specific recovery plan and Associates Needs



Shared examples of Recovery Coaching experiences at Working Fields

