



LADIES FIRST PROVIDER NEWSGRAM

TIMELY INFORMATION AS IT OCCURS FROM LADIES FIRST

November 18, 2002

Beyond Cancer: Exciting Changes at Ladies First

• More Screening Available

“Ladies First” means “accessible cancer screening” to most Vermonters. But starting early next year, we’ll be known for other life-saving procedures as well. **Cardiovascular disease risk factor screenings, diabetes tests, smoking cessation support, and “lifestyle interventions”** are among the new services we will offer members – free of charge, of course. Look for your new Provider Tool Kit (see below) for details.

• New, Improved Program Information

Our creative and administrative teams have worked long and hard over the past few months, and soon you’ll see the fruits of our labor. Ladies First has completely re-vamped our provider materials into a concise, user-friendly and (dare we say it) enjoyable new format. In early 2003 you’ll receive a **brand new Provider Tool Kit**, complete with CD-ROM, video, and easier-than-ever forms. In the meantime, be on the lookout for a letter from us with details about the kit, plus an updated Provider Agreement to sign and return.

Following through with Follow-up

Ladies First has begun a **new process** to assist you with scheduling follow-up appointments for our members. We now send

reminder letters to you indicating which members, according to our records, are in need of a follow-up appointment. We also remind you to send us the results one month after the date follow-up was due. This system will help you keep track of which patients are due for follow-up. It also helps us track and document for the Centers for Disease Control and Prevention that all of our members are receiving timely and appropriate care.

More Reimbursement Coming Your Way

Beginning October 1, 2002 Ladies First began paying health care providers an **additional \$25.00** for each office visit that includes Ladies First approved breast and cervical procedures. The additional reimbursement recognizes the extra work you do completing and returning our screening report forms. This payment will automatically be added to your total reimbursement per bill.

New Fax Number

Please note we have a new confidential fax number: **802-657-4208**.

Procedures Not Covered

Reminder: We **cannot** pay for the following non-CDC covered procedures: pelvic and transvaginal ultrasound, vaginal biopsy, vulvular biopsy, endometrial biopsy, LEEP, cervical conization, and breast MRI.

Provider Support Line 800-510-2282 • Confidential FAX 802-657-4208

Vermont Department of Health

Ladies
Every Woman Matters *first*