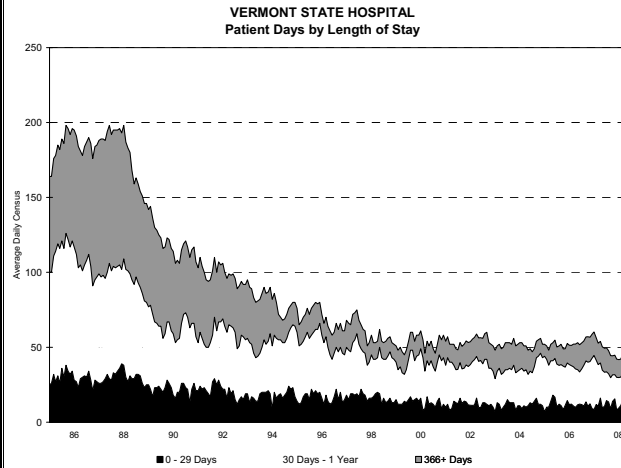
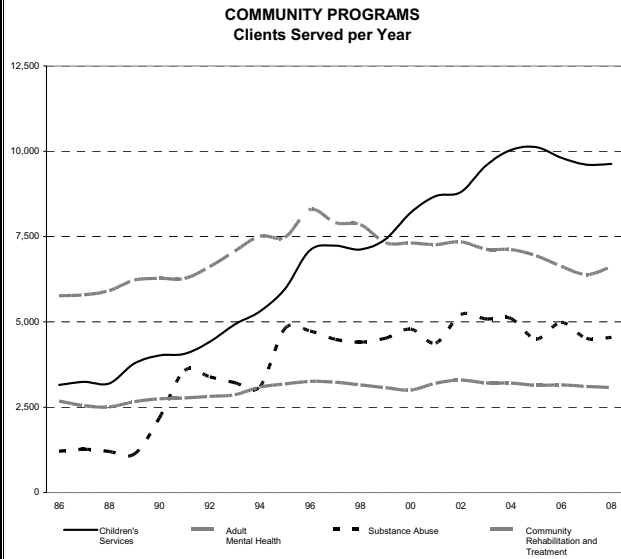
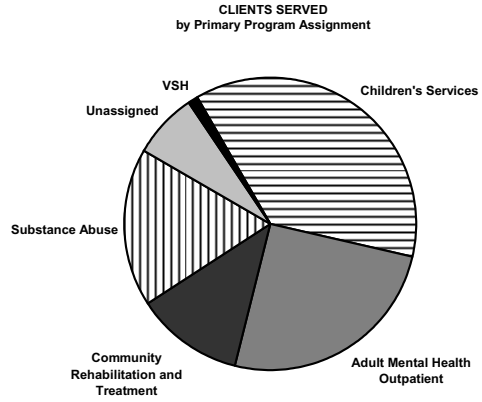


**FY 2008  
Statistical  
Report**

**VERMONT AGENCY OF HUMAN SERVICES  
DEPARTMENT OF MENTAL HEALTH**



VERMONT AGENCY OF HUMAN SERVICES

DEPARTMENT OF MENTAL HEALTH

108 Cherry St  
Burlington, Vermont 05401

Michael Hartman  
Commissioner

FISCAL YEAR 2008

STATISTICAL REPORT

October 31, 2008

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## INTRODUCTION

The Vermont Department of Mental Health (DMH) Statistical Report presents a systematic, quantitative overview of the clients and services of the Department's service delivery system for FY2008. This report is intended to function as a reference document for administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history of the development of systems of community care for people in need of mental health services and the decline in the amount of publicly funded institutional care.

The report consists of four major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section presents a comparative overview of the major programs. The next two sections provide more detailed descriptions for community service programs and the Vermont State Hospital. The fourth section presents a historical overview of the caseloads of the major community service programs.

The community service data presented in this report were provided by the state's Designated Community Service Providers, and the Vermont State Hospital (VSH) inpatient data came directly from the VSH Treatment Episode Dataset. Inpatient data are based on a complete enumeration of clients and services. Community service data, on the other hand, may be less than complete. Some community service clients who received only emergency brief service may have been excluded from reports submitted by some participating agencies.

All of the data in this report should be considered in light of the detailed notes presented in Part 5. Part 5 provides definitions of terms used in this report as well as cautions that should be observed when interpreting the data. Where appropriate, instances of and sources of irregularity in the data are identified. When the data are considered in light of the accompanying notes, they should provide a complete and accurate overview of the clients and activities of designated provider agencies.

Part 1 presents an overview of Vermont's service delivery system. The tables provide data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided. The major community programs include Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, Substance Abuse, and Emergency Services. This report also includes inpatient services provided by VSH.

On intake at a designated agency, a client is usually assigned to one program (primary program assignment) although individual clients may receive services from more than one program (program of service). Client demographic and clinical characteristics are presented according to the primary program assignment. Service data are presented according to the program of service and record the number of service events.

Part 2 presents a more detailed description of community clients and services. There are five subsections, one for each of the community programs of service. For each of these programs of service, comparative client data are presented and patterns of service delivery are detailed at the provider level.

Part 3 describes individuals who were in the Vermont State Hospital at any time during FY2008. This section complements the overall description of VSH clients and services presented in Part 1 by focusing on patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Information on each of these characteristics is presented by clients' catchment area, age, gender, diagnosis and type of admission.

Part 4 presents a historical overview of caseloads of the major programs from FY1986 through FY2008, including Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, and Substance Abuse.

Requests for additional information or analyses may be directed to:

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## ACKNOWLEDGMENTS

This report is the result of the cooperative efforts of individuals in every part of Vermont's mental health service delivery systems. The Department of Mental Health is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Directors of Vermont's community service providers and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Department of Mental Health thanks the following administrators for their cooperation and support.

Robert Thorn (CSAC - Addison)	Linda Chambers (CMC - Orange )
Ralph Provenza (UCS - Bennington)	Daniel Quinn (RMHS - Rutland)
Todd Centybear (HC-Chittenden)	Judith Hayward (HCRS - Southeast)
William Alexander (LCMH - Lamoille)	Paul Dupre (WCMH - Washington)
Eric Grims (NKHS - Northeast)	Chuck Myers (NFI - Northeastern Family Institute)
Ted Mable (NCSS - Northwest)	Terry Rowe (VSH – Vermont State Hospital)

The Management Information System Database Managers at community service provider agencies and institutions worked closely with Department of Mental Health staff throughout the year to ensure the accuracy of and to identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY2008, the MIS Database Managers included:

Emily Van De Weert (CSAC)	Deb Hawley (CMC)
Eric Williams (UCS)	Larry Ballou (RMHS)
Russell Stratton (HC)	Warren Sergeant (HCRS)
George Feeney (LCMH)	Shawn Manwaring (WCMH)
Timothy Gould (NKHS)	Matthew Emmons (NFI)
Ken Gingras (NCSS)	Wendy Magee (VSH)

## LIST OF TABLES

<u>Table</u>	<u>Title</u>	<u>Page</u>
PART 1: OVERVIEW		
1-1	Number of Clients Served	2
1-2	Clients Served per 1,000 Age-Specific Population	3
1-3	Age of Clients Served	4
1-4	Gender of Clients Served	5
1-5	Annual Family Income of Clients Served	6
1-6	Responsibility for Fee of Clients Served	7
1-7	Diagnosis of Clients Served	8
1-8	Problems of Clients Served	9
1-9	Length of Stay of Clients Served	10
1-10	Clinical Interventions	11
1-10a	Individual, Family and Group Therapy	12
1-10b	Medication and Medical Support and Consultation Services	13
1-10c	Clinical Assessment Services	14
1-11	Day Services	15
1-12	Service Planning and Coordination	16
1-13	Community Supports	17
1-14	Employment Services	18
1-15a	Emergency/Crisis Assessment, Support and Referral	19
1-15b	Emergency/Crisis Beds	20
1-16	Housing and Home Supports	21
1-17	Condition of Clients on Termination of Services	22
PART 2: COMMUNITY PROGRAMS		
2-1	Program of Service of Clients Served Each Month	24
2-2	Primary Program Assignment of Clients Served Each Month	25
2-3	Age and Gender of Clients Served	26
2-4	Responsibility for Fee of Clients Served	27
2-5	Diagnosis of Clients Served	28
2-6	Length of Stay of Clients Served	29
2A: Children's Services Programs		
2A-1	Age and Gender of Clients Served	31
2A-2	Responsibility for Fee of Clients Served	32
2A-3	Diagnosis of Clients Served	33
2A-4	Length of Stay of Clients Served	34
2A-5	Clinical Interventions	35
2A-5a	Individual, Family and Group Therapy	36
2A-5b	Medication and Medical Support and Consultation Services	37
2A-5c	Clinical Assessment Services	38
2A-6	Service Planning and Coordination	39
2A-7	Community Supports	40

<u>Table</u>	<u>Title</u>	<u>Page</u>
	2A: Children's Services Programs (continued)	
2A-8a	Emergency/Crisis Assessment, Support and Referral	41
2A-8b	Emergency/Crisis Beds	42
2A-9	Housing and Home Supports	43
2A-10	Respite Services	44
	2B: Adult Mental Health Outpatient Programs	
2B-1	Age and Gender of Clients Served	46
2B-2	Responsibility for Fee of Clients Served	47
2B-3	Diagnosis of Clients Served	48
2B-4	Length of Stay of Clients Served	49
2B-5	Clinical Interventions	50
2B-5a	Individual, Family and Group Therapy	51
2B-5b	Medication and Medical Support and Consultation Services	52
2B-5c	Clinical Assessment Services	53
2B-6	Service Planning and Coordination	54
2B-7	Community Supports	55
2B-8	Emergency/Crisis Assessment, Support and Referral	56
	2C: Community Rehabilitation and Treatment Programs	
2C-1	Age and Gender of Clients Served	58
2C-2	Responsibility for Fee of Clients Served	59
2C-3	Diagnosis of Clients Served	60
2C-4	Length of Stay of Clients Served	61
2C-5	Clinical Interventions	62
2C-5a	Individual, Family and Group Therapy	63
2C-5b	Medication and Medical Support and Consultation Services	64
2C-5c	Clinical Assessment Services	65
2C-6	Day Services	66
2C-7	Service Planning and Coordination	67
2C-8	Community Supports	68
2C-9	Employment Services	69
2C-10a	Emergency/Crisis Assessment, Support and Referral	70
2C-10b	Emergency/Crisis Beds	71
2C-11	Housing and Home Supports	72
	2D: Substance Abuse Programs	
2D-1	Age and Gender of Clients Served	74
2D-2	Responsibility for Fee of Clients Served	75
2D-3	Diagnosis of Clients Served	76
2D-4	Length of Stay of Clients Served	77
2D-5	Clinical Interventions	78
2D-5a	Individual, Family and Group Therapy	79
2D-5b	Medication and Medical Support and Consultation Services	80
2D-5c	Clinical Assessment Services	81

<u>Table</u>	<u>Title</u>	<u>Page</u>
	2D: Substance Abuse Programs (continued)	
2D-6	Day (Intensive Outpatient) Services	82
2D-7	Service Planning and Coordination	83
2D-8	Community Supports	84
2D-9	Emergency/Crisis Assessment, Support and Referral	85

2E: Emergency Service Programs

2E-1	Clinical Interventions	87
2E-2	Service Planning and Coordination	88
2E-3	Community Supports	89
2E-4a	Emergency/Crisis Assessment, Support and Referral	90
2E-4b	Emergency/Crisis Beds	91

PART 3: VERMONT STATE HOSPITAL

3-1	Average Daily Census	93
3-2	Monthly Utilization	94
3-3	Catchment Area and Utilization	95
3-4	Age and Utilization	96
3-5	Gender and Utilization	97
3-6	Diagnosis and Utilization	98
3-7	Legal Status on Admission and Utilization	99
3-8	Type of Admission and Utilization	100
3-9	Catchment Area and Legal Status of Patients Admitted	101
3-10	Age and Legal Status of Patients Admitted	102
3-11	Gender and Legal Status of Patients Admitted	103
3-12	Diagnosis and Legal Status of Patients Admitted	104
3-13	Type of Admission and Legal Status of Patients Admitted	105
3-14	Catchment Area and Discharge Rate of Patients Admitted	106
3-15	Age and Discharge Rate of Patients Admitted	107
3-16	Gender and Discharge Rate of Patients Admitted	108
3-17	Diagnosis and Discharge Rate of Patients Admitted	109
3-18	Legal Status and Discharge Rate of Patients Admitted	110
3-19	Type of Admission and Discharge Rate of Patients Admitted	111
3-20	Catchment Area and Length of Stay of Patients in Residence at End of Year	112
3-21	Age and Length of Stay of Patients in Residence at End of Year	113
3-22	Gender and Length of Stay of Patients in Residence at End of Year	114
3-23	Diagnosis and Length of Stay of Patients in Residence at End of Year	115
3-24	Legal Status and Length of Stay of Patients in Residence at End of Year	116
3-25	Type of Admission and Length of Stay of Patients in Residence at End of Year	117

<u>Table</u>	<u>Title</u>	<u>Page</u>
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PART 4: HISTORICAL OVERVIEW

4-1	Primary Program Assignments	119
4-2	Children’s Services Programs by Designated Agency	120
4-3	Adult Mental Health Outpatient Programs by Designated Agency	121
4-4	Community Rehabilitation & Treatment Programs by Designated Agency	122
4-5	Substance Abuse Programs by Designated Agency	123

PART 5: NOTES

OVERVIEW

1.	The Scope of This Report	125
2.	Community Provider Agencies	126
3.	Clients Served	126
4.	Age	128
5.	Income	128
6.	Responsibility for Fee	128
7.	Diagnosis	129
8.	Problems	130
9.	Length of Stay	130

TYPES OF SERVICE

10.	Clinical Interventions	130
11.	Day Services	131
12.	Service Planning and Coordination	131
13.	Community Supports	131
14.	Employment Services	131
15.	Crisis Services	132
16.	Housing and Home Supports	132
17.	Respite Services	133
18.	Condition on Termination	133

VERMONT STATE HOSPITAL

19.	Admissions and Discharges	133
20.	Legal Status	133
21.	Type of Admission	135
22.	Discharge Rate	135
23.	Length of Stay	135

# Part 1: Overview

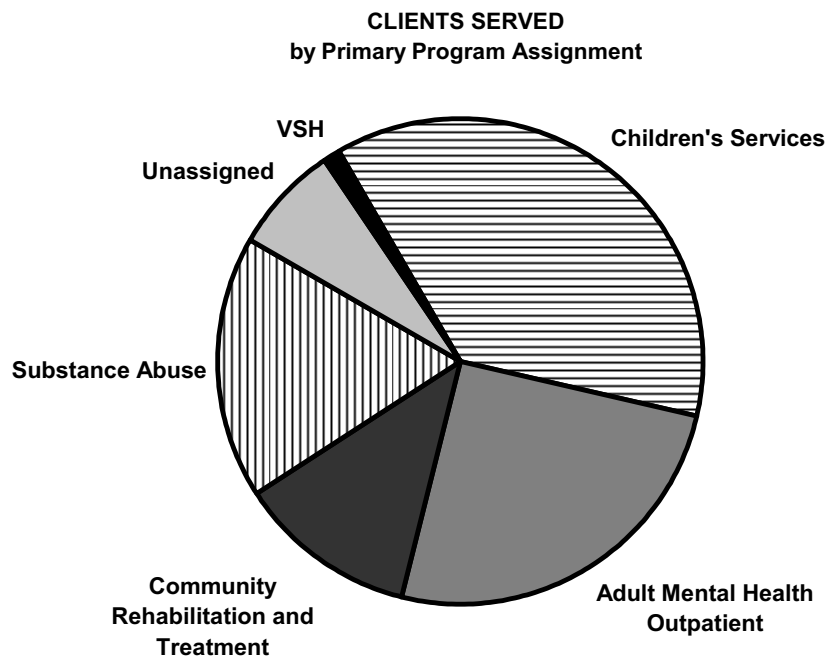


TABLE 1-1

Vermont Agency of Human Services  
Department of Mental Health

**NUMBER OF CLIENTS SERVED**

by Clients' Primary Program Assignment and Designated Agency  
Fiscal Year 2008

<u>Designated Agency</u>	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
CSAC (Addison)	804	587	177	189	30	12
NCSS (Northwest)	1,215	1,122	232	0	1	13
HC (Chittenden)	1,977	471	692	1,561	535	72
LCMH (Lamoille)	388	214	133	0	151	9
HCRS (Southeast)	1,375	653	382	626	341	35
NKHS (Northeast)	827	824	358	632	211	20
CMC (Orange)	563	541	199	515	16	6
RMHS (Rutland)	936	632	291	629	131	23
UCS (Bennington)	620	857	178	396	153	16
WCMH (Washington)	741	713	434	0	381	37
Northeastern Family Institute	181	0	0	0	0	0
Unknown	-	-	-	-	-	12
<u>Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 2 and 3.

TABLE 1-2

Vermont Agency of Human Services  
Department of Mental Health

**CLIENTS SERVED PER 1,000 AGE-SPECIFIC POPULATION**

by Clients' Primary Program Assignment

Fiscal Year 2008

<u>Designated Agency</u>	<u>Children's Services<sup>a</sup></u>	<u>Adult MH Outpatient<sup>b</sup></u>	<u>Community Rehabilitation<sup>b</sup></u>	<u>Substance Abuse<sup>b</sup></u>	<u>Unassigned<sup>c</sup></u>	<u>State Hospital<sup>b</sup></u>
CSAC (Addison)	100.5	20.2	6.1	6.5	0.8	0.4
NCSS (Northwest)	88.6	26.6	5.5	0.0	0.0	0.3
HC (Chittenden)	60.6	4.0	5.9	13.3	3.6	0.6
LCMH (Lamoille)	72.9	11.1	6.9	0.0	6.1	0.5
HCRS (Southeast)	66.5	8.1	4.7	7.7	3.4	0.4
NKHS (Northeast)	59.8	16.1	7.0	12.3	3.2	0.4
CMC (Orange)	90.1	23.3	8.6	22.2	0.5	0.3
RMHS (Rutland)	72.9	12.4	5.7	12.4	2.1	0.5
UCS (Bennington)	80.9	29.3	6.1	13.5	4.1	0.5
WCMH (Washington)	60.6	15.1	9.2	0.0	6.4	0.8
Unknown						NA
<u>Total</u>	72.3	13.5	6.3	9.3	3.1	0.5

<sup>a</sup> Rate based on child population (age 0-17)<sup>b</sup> Rate based on adult population (age 18+)<sup>c</sup> Rate based on total population

See note 1, and particularly notes 2 and 3.

TABLE 1-3

Vermont Agency of Human Services  
Department of Mental Health

**AGE OF CLIENTS SERVED**

by Clients' Primary Program Assignment

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Age</u>						
0-12	52%	0%	0%	0%	3%	0%
13-19	46%	4%	1%	13%	12%	4%
20-34	2%	31%	18%	45%	35%	33%
35-49	0%	32%	36%	30%	29%	35%
50-64	0%	20%	35%	10%	14%	22%
65+	0%	13%	10%	1%	7%	5%
Total	100%	100%	100%	100%	100%	0%
<u>Age Data Reported</u>						
Clients	9,614	6,606	3,076	4,548	1,943	255
Percent within Program	100%	100%	100%	100%	100%	100%
<u>No Age Data</u>						
Clients	13	8	0	0	7	0
Percent within Program	0%	0%	0%	0%	0%	0%
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 3 and 4.

TABLE 1-4

Vermont Agency of Human Services  
 Department of Mental Health

**GENDER OF CLIENTS SERVED**  
 by Clients' Primary Program Assignment  
 Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Gender</u>						
Male	57%	38%	48%	66%	50%	67%
Female	43%	62%	52%	34%	50%	33%
Total	100%	100%	100%	100%	100%	100%
<u>Gender Data Reported</u>						
Clients	9,623	6,612	3,075	4,544	1,944	255
Percent within Program	100%	100%	100%	100%	100%	100%
<u>No Gender Data</u>						
Clients	4	2	1	4	6	0
Percent within Program	0%	0%	0%	0%	0%	0%
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1 and 3.

TABLE 1-5

Vermont Agency of Human Services  
Department of Mental Health

**ANNUAL FAMILY INCOME OF CLIENTS SERVED**

by Clients' Primary Program Assignment

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Income</u>						
\$ 1 - 9,999	20%	37%	63%	37%	34%	-
\$10,000 - 19,999	28%	30%	26%	29%	30%	-
\$20,000 - 29,999	19%	13%	6%	15%	14%	-
\$30,000 +	33%	21%	5%	19%	23%	-
Total	100%	100%	100%	100%	100%	-
<u>Income Data Reported</u>						
Clients	2,928	2,991	1,850	2,571	408	-
Percent within Program	30%	45%	60%	57%	21%	-
<u>No Income Data</u>						
Clients	6,699	3,623	1,226	1,977	1,542	-
Percent within Program	70%	55%	40%	43%	79%	-
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 3 and 5.

TABLE 1-6

Vermont Agency of Human Services  
 Department of Mental Health

**RESPONSIBILITY FOR FEE OF CLIENTS SERVED**

by Clients' Primary Program Assignment

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Responsibility For Fee</u>						
Medicaid	77%	50%	85%	50%	40%	45%
Medicare	0%	25%	56%	5%	14%	42%
Other Insurance	20%	27%	10%	21%	26%	0%
State Agency	1%	2%	7%	31%	2%	-
Non-Insured/Unknown	11%	15%	3%	14%	31%	38%
<b>Total</b>	<b>9,627</b>	<b>6,614</b>	<b>3,076</b>	<b>4,548</b>	<b>1,950</b>	<b>255</b>

See notes 1, 3 and especially 6.

TABLE 1-7

Vermont Agency of Human Services  
Department of Mental Health

**DIAGNOSIS OF CLIENTS SERVED**  
by Clients' Primary Program Assignment  
Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Diagnosis</u>						
Organic Brain Syndrome	1%	4%	1%	13%	6%	15%
Schizophrenia & Other Psychoses	4%	4%	46%	0%	7%	57%
Affective Disorders	19%	50%	43%	9%	43%	48%
Anxiety Disorders	21%	28%	22%	6%	18%	8%
Personality Disorders	1%	6%	19%	1%	5%	27%
Adjustment Disorders	40%	24%	2%	3%	26%	25%
Social Problems	0%	0%	0%	0%	0%	0%
Substance Abuse	5%	15%	32%	88%	17%	55%
Children's Disorders	33%	3%	1%	1%	3%	4%
Other Psychological Disorders	2%	2%	1%	1%	1%	4%
Mental Retardation	3%	1%	2%	0%	1%	7%
<u>Diagnostic Data Reported</u>						
Clients	8,715	6,350	2,968	4,471	1,659	255
Percent within Program	91%	96%	96%	98%	85%	100%
<u>No Diagnostic Data</u>						
Clients	912	264	108	77	291	0
Percent within Program	9%	4%	4%	2%	15%	0%
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 3 and 7. Includes all primary and secondary DSM IV diagnoses.

TABLE 1-8

Vermont Agency of Human Services  
Department of Mental Health

**PROBLEMS OF CLIENTS SERVED**  
by Clients' Primary Program Assignment  
Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Problem Area</u>						
Mood Disorders	46%	66%	50%	35%	47%	-
Thought Disorders	6%	13%	35%	6%	12%	-
Eating Disorders	6%	8%	11%	5%	5%	-
Medical Somatic	21%	35%	31%	23%	16%	-
Alcohol Abuse	6%	13%	16%	40%	16%	-
Drug Abuse	7%	9%	11%	37%	13%	-
Suicidal Tendencies	10%	14%	20%	6%	21%	-
Problems in Daily Living	56%	46%	45%	27%	36%	-
Social/Interpersonal	56%	36%	42%	22%	29%	-
Marital/Family	57%	44%	33%	27%	34%	-
Runaway	7%	1%	3%	2%	2%	-
Criminal	6%	9%	9%	35%	7%	-
Victim	16%	18%	13%	13%	9%	-
<u>Problem Data Reported</u>						
Clients	7,699	5,215	1,983	3,081	1,201	-
Percent within Program	80%	79%	64%	68%	62%	-
<u>No Problem Data</u>						
Clients	1,928	1,399	1,093	1,467	749	-
Percent within Program	20%	21%	36%	32%	38%	-
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 3 and 8.

TABLE 1-9

Vermont Agency of Human Services  
Department of Mental Health

**LENGTH OF STAY OF CLIENTS SERVED**

by Clients' Primary Program Assignment

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>
<u>Year of Admission</u>						
Current Fiscal	36%	45%	6%	60%	72%	79%
Previous Fiscal	26%	20%	12%	25%	18%	15%
3 - 5 Years Earlier	23%	16%	17%	10%	6%	4%
6 - 10 Years Earlier	14%	13%	29%	5%	3%	1%
11+ Years Earlier	1%	5%	36%	1%	1%	1%
<u>Length of Stay Data Reported</u>						
Clients	9,589	6,604	3,073	4,538	1,943	255
Percent within Program	100%	100%	100%	100%	100%	100%
<u>No Length of Stay Data</u>						
Clients	38	10	3	10	7	0
Percent within Program	0%	0%	0%	0%	0%	0%
<u>Grand Total</u>	9,627	6,614	3,076	4,548	1,950	255

See notes 1, 3 and 9.

TABLE 1-10

Vermont Agency of Human Services  
Department of Mental Health

**CLINICAL INTERVENTIONS**

by Program of Service

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Clinical Interventions</u>						
Clients	6,006	6,281	2,909	4,325	84	-
Percent within Program	60%	90%	87%	89%	2%	-
<u>Number of Clinical Interventions</u>						
Services	52,824	50,659	51,064	27,016	215	-
Percent within Program	11%	78%	12%	63%	2%	-
<u>Clinical Interventions per Client</u>						
Average	9	8	18	6	3	-

See notes 1, 3 and 10.

TABLE 1-10a

Vermont Agency of Human Services  
 Department of Mental Health

**INDIVIDUAL, FAMILY AND GROUP THERAPY**  
 by Program of Service  
 Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Therapy</u>						
Clients	4,163	4,262	1,311	3,059	61	-
Percent within Program	42%	61%	39%	63%	2%	-
<u>Number of Therapy Sessions</u>						
Services	44,246	37,570	24,738	22,527	106	-
Percent within Program	9%	58%	6%	52%	1%	-
<u>Therapy Sessions per Client</u>						
Average	11	9	19	7	2	-

See notes 1, 3 and 10.

TABLE 1-10b

Vermont Agency of Human Services  
 Department of Mental Health

**MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES**

by Program of Service

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Medication Svcs.</u>						
Clients	1,425	2,278	2,597	478	19	-
Percent within Program	14%	32%	78%	10%	0%	-
<u>Number of Medication Services</u>						
Services	4,987	9,579	25,622	1,541	102	-
Percent within Program	1%	15%	6%	4%	1%	-
<u>Medication Services per Client</u>						
Average	3	4	10	3	5	-

See notes 1, 3 and 10.

TABLE 1-10c

Vermont Agency of Human Services  
Department of Mental Health

**CLINICAL ASSESSMENT SERVICES**  
by Program of Service  
Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Clinical Assessment</u>						
Clients	2,860	2,953	611	2,624	7	-
Percent within Program	29%	42%	18%	54%	0%	-
<u>Number of Clinical Assessments</u>						
Services	3,591	3,510	704	2,948	7	-
Percent within Program	1%	5%	0%	7%	0%	-
<u>Clinical Assessments per Client</u>						
Average	1	1	1	1	1	-

See notes 1, 3 and 10.

TABLE 1-11

Vermont Agency of Human Services  
Department of Mental Health

**DAY SERVICES**  
by Program of Service  
Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Day Services</u>						
Clients	0	119	535	492	0	-
Percent within Program	-	2%	16%	10%	-	-
<u>Number of Day Services</u>						
Services	0	1192	25,350	7,072	0	-
Percent within Program	-	2%	6%	16%	-	-
<u>Day Services per Client</u>						
Average	-	10	47	14	-	-

See notes 1, 3 and 11.

TABLE 1-12

Vermont Agency of Human Services  
Department of Mental Health

**SERVICE PLANNING AND COORDINATION**  
by Program of Service  
Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Service Planning and Coordination Services</u>						
Clients	6,113	454	2,786	1,001	270	-
Percent within Program	61%	6%	84%	21%	7%	-
<u>Service Planning and Coordination Services</u>						
Services	111,614	1,087	69,324	3,909	503	-
Percent within Program	23%	2%	17%	9%	4%	-
<u>Service Planning and Coordination Services per Client</u>						
Average	18	2	25	4	2	-

See notes 1, 3 and 12.

TABLE 1-13

Vermont Agency of Human Services  
 Department of Mental Health

**COMMUNITY SUPPORTS**

by Program of Service

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Community Supports</u>						
Clients	6,895	1,484	2,951	440	205	-
Percent within Program	69%	21%	89%	9%	5%	-
<u>Number of Community Supports</u>						
Services	296,680	10,788	244,638	1,577	622	-
Percent within Program	62%	17%	59%	4%	5%	-
<u>Community Supports per Client</u>						
Average	43	7	83	4	3	-

See notes 1, 3 and 13.

TABLE 1-14

Vermont Agency of Human Services  
Department of Mental Health

**EMPLOYMENT SERVICES**

by Program of Service

Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Employment Services</u>						
Clients	153	2	1,055	0	0	-
Percent within Program	2%	0%	32%	-	-	-
<u>Number of Employment Services</u>						
Services	1,945	2	18,945	0	0	-
Percent within Program	0%	0%	5%	-	-	-
<u>Employment Services per Client</u>						
Average	13	1	18	-	-	-

See notes 1, 3 and 14.

TABLE 1-15a

Vermont Agency of Human Services  
 Department of Mental Health

**EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL**  
 by Program of Service  
 Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
Number of Nonresidential Services	481,345	65,279	415,987	42,976	13,648	-
<u>Clients Receiving Emergency/Crisis Services</u>						
Clients	1,627	539	738	675	3,674	-
Percent within Program	16%	8%	22%	14%	94%	-
<u>Number of Emergency/Crisis Services</u>						
Services	11,456	1,551	5,446	3,402	12,308	-
Percent within Program	2%	2%	1%	8%	90%	-
<u>Emergency/Crisis Services per Client</u>						
Average	7	3	7	5	3	-

See notes 1, 3 and 15.

TABLE 1-15b

Vermont Agency of Human Services  
 Department of Mental Health

**EMERGENCY/CRISIS BEDS**  
 by Program of Service  
 Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
<u>Clients Receiving Crisis Emergency Beds</u>						
Clients	98	0	162	0	180	-
Percent within Program	1%	0%	5%	-	5%	-
<u>Days of Crisis Emergency Bed Services</u>						
Number	945	0	2,916	0	1,255	-
<u>Emergency Bed Services Days per Client</u>						
Average	10	-	18	-	7	-

See notes 1, 3 and 15.

TABLE 1-16

Vermont Agency of Human Services  
 Department of Mental Health

**HOUSING AND HOME SUPPORTS**  
 by Program of Service  
 Fiscal Year 2008

	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>
<u>Total</u>						
Clients Served	9,965	7,013	3,325	4,864	3,929	255
<u>Clients Receiving Housing Services</u>						
Number	238	0	238	274	22	255
Percent within Program	2%	0%	7%	6%	-	100%
<u>Days of Housing Services</u>						
Number	32,260	0	47,913	1,664	2,804	16,618
<u>Housing Service Days per Client</u>						
Average	136		201	6	-	65

See notes 1, 3 and 16.

TABLE 1-17

Vermont Agency of Human Services  
Department of Mental Health

**CONDITION OF CLIENTS ON TERMINATION OF SERVICES**

by Clients' Primary Program Assignment

Fiscal Year 2008

	Children's <u>Services</u>	Adult MH <u>Outpatient</u>	Community <u>Rehabilitation</u>	Substance <u>Abuse</u>	<u>Unassigned</u>	State <u>Hospital</u>
<u>Condition on Termination</u>						
Improved	63%	60%	38%	80%	32%	-
Unchanged	28%	33%	47%	17%	36%	-
Worse	9%	7%	15%	3%	32%	-
Total	100%	100%	100%	100%	100%	-
<u>Condition on Termination Data Reported</u>						
Number	1,744	1,171	85	1,759	436	-
Percent of Discharged Clients	71%	60%	61%	83%	34%	-
<u>No Condition on Termination Data</u>						
Number	698	788	55	368	856	-
Percent of Discharged Clients	29%	40%	39%	17%	66%	-
<u>Total Discharges</u>						
Number	2,442	1,959	140	2,127	1,292	-
Discharge Rate (% of all Clients)	24%	28%	5%	40%	49%	-

See notes 1, 3 and especially 18.