

WIC Newsletter Quiz- Aug/Sept 2023

Test Your Knowledge!

How many local WIC offices are there in Vermont?

What can you do if an item does not go through as WIC and the customer thinks it should have? Give one example.

Do Families have to approve the WIC order?

If a family is purchasing 4 cans of the exact type of bean, can you use the quantity key?

When will the new Vermont WIC Food Guides be effective?

Answer Key:

How many local health offices are there in Vermont?

12

What can you do if an item does not go through as WIC and the customer thinks it should have?

Multiple Answers: Depends on your store policy.

Offer to help. Determine the item in question. Check the Vermont WIC Food Guide. Is it a produce item. Check the customer's beginning balance. If you have a line, offer to move the order to customer service to protect confidentiality.

Do Families have to approve the WIC order?

Yes, after the family swipes their WIC card and enters their PIN, they either need to approve the amount of the WIC order on the pin pad with a Yes/No or the cashier should physically hand them the Mid-transaction or proposed redemption receipt before finalizing the transaction (depends on your stores system).

If a family is purchasing 4 cans of the exact type of bean, can you use the quantity key?

No, the quantity key cannot be used with WIC transactions.

When will the new Vermont WIC Food Guides be effective?

October 1, 2023